

Chandler Police Department

2025 ANNUAL REPORT

To maintain a safe, vibrant community through meaningful engagement and continuous organizational improvement

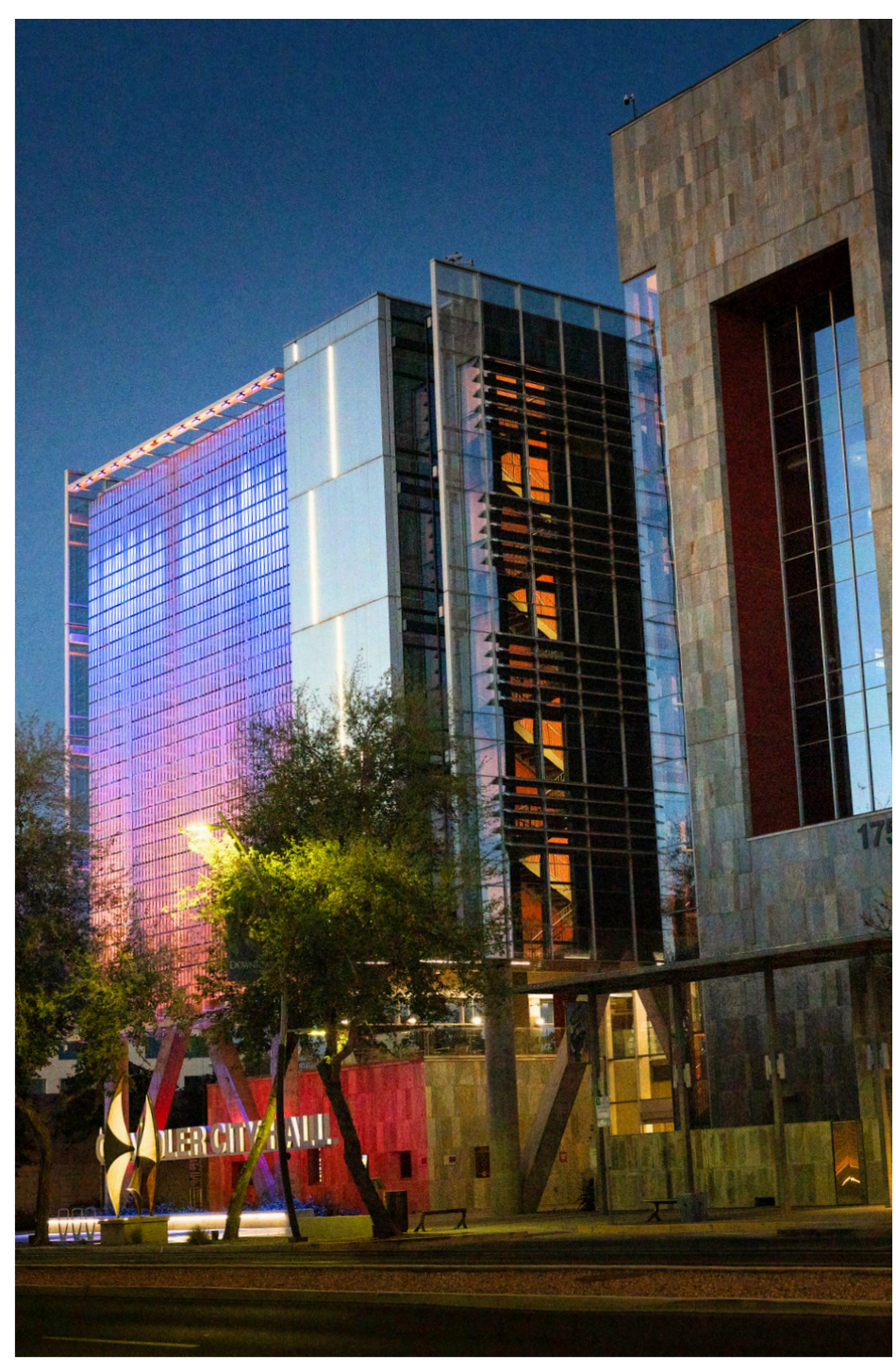


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Chief's Message



As we reflect on 2025, the Chandler Police Department (CPD) celebrates a year marked by remarkable growth, continued success, and a steadfast commitment to service. Continuous improvement is the guiding principle for every decision we make, and complacency is the enemy of sustained success.

A Year of Continued Success

2025 has been another year of record low crime rates, underscoring our commitment to public safety and the effectiveness of our policing strategies. This achievement is a testament to the nearly 550 men and women who proudly serve the Chandler community every day. Our focus on innovative solutions, strategic partnerships, and operational efficiency has allowed us to maintain this success while also laying the groundwork for an even brighter future.

Continuous Improvement

Continuous improvement is more than just a buzzword for us, it is the core of everything we do. Whether it's refining internal processes, embracing new technology, or improving service, we are committed to getting better every day.

A major milestone in 2025 was the achievement of full sworn staffing levels for the Chandler Police Department. As of mid-December, we are fully staffed with the number of sworn officers budgeted by the City. This speaks not only to the high demand for CPD officers but also to the growing recognition of Chandler as a destination place to live and work.

Key Strategic Improvements

Throughout the year, we made several strategic decisions that have directly improved the quality of service we provide to the community:

- **Real Time Operations Center (RTOC):** We expanded the RTOC by increasing staffing levels and extending hours of operation. This has allowed us to respond more quickly and efficiently to incidents and has enhanced our ability to provide real-time intelligence to our officers in the field.
- **Reclassification of Park Rangers:** By reclassifying Park Rangers to Police Aides, we've improved response times and ensured better service for the community.

- **Records Unit Restructure:** We restructured our already thriving Records Unit to streamline processes and provide individuals with quicker access to crucial case information.
- **Behavioral Health Unit Expansion:** Understanding the increasing need for mental health support, we expanded our Behavioral Health Unit. This initiative has been crucial in providing assistance to those in crisis and addressing the mental health challenges faced by many in our community.
- **Officer and Staff Wellbeing:** We introduced a mandatory leadership development program and made wellness a priority by equipping each precinct with cold plunges and saunas. These efforts reflect our commitment to maintaining a healthy, engaged, and effective workforce.

Looking Forward: 2026 and Beyond

We will continue to build on the successes of the past year while remaining committed to self-assessing and continuously improving. We will always look ourselves in the mirror and ensure we are doing everything we can to uphold the trust and confidence the community places in us. It's what I demand, and it is what this community deserves.

Demographics



Desert Breeze Precinct

Population

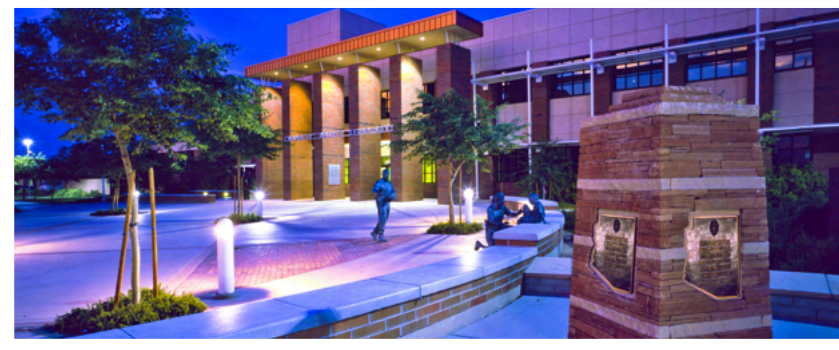
291,164

2025 Calls for Service

157,808

348 Sworn Employees

192 Civilian Employees



Downtown Precinct

Part I Crime Rate

12.9 per 1,000

2025 Volunteer Hours

8,995

2025 Arrests

8,921



Chandler Heights Precinct

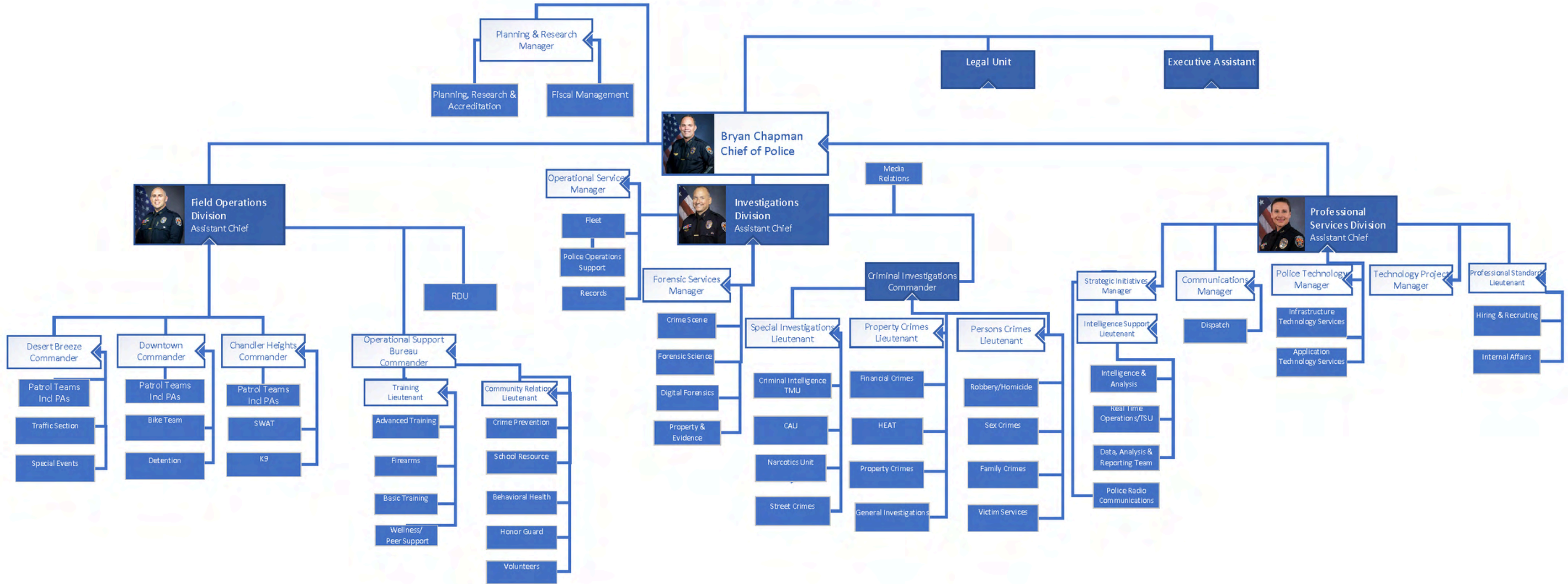
Priority One Response Time

4:12



Organization Chart

Chandler Police Department



Effective 7/1/25
Current Authorized Strength: 540
Sworn 348
Civilian 192

Chandler Police Beat Map

-  Desert Breeze Precinct (Beats 1-6)
-  Main Precinct (Beats 7-12)
-  Chandler Heights Precinct (Beats 13-18)



Department Budget

	2023-24	2024-25	2025-26
Administration	\$3,440,487	\$3,771,984	\$4,299,112
Professional Standards	\$1,668,672	\$1,976,681	\$2,044,286
Property & Evidence	\$499,316	\$534,920	\$557,167
Forensic Science	\$2,898,590	\$2,822,690	\$3,501,300
Field Operations	\$36,823,237	\$41,049,249	\$43,334,266
Criminal Investigations	\$18,359,401	\$18,999,879	\$14,853,050
Planning & Research	\$773,828	\$821,709	\$861,779
Communications	\$7,050,193	\$4,734,341	\$4,409,706
Real Time Operations	-	\$3,114,082	\$5,139,927
Police Technology	\$3,595,093	\$4,067,302	\$3,614,893
Records	\$2,068,021	\$2,176,406	\$2,349,305
Detention Services	\$2,874,374	\$3,060,086	\$2,988,321
Operational Support	\$13,594,564	\$13,920,879	\$10,792,692
Capital	\$10,955,939	\$9,898,806	\$12,735,606
TOTAL	\$104,601,705	\$110,948,714	\$111,481,410

Response Times

	2023	2024	2025
Priority 1 Total Count	474	425	406
Priority 1 Response Time	4:16	4:09	4:12
Priority 2 Total Count	15,613	14,909	15,031
Priority 2 Response Time	5:27	5:21	5:30
Priority 3 Total Count	21,359	20,533	19,718
Priority 3 Response Time	9:13	9:03	8:48
Priority 4 Total Count	19,349	17,032	19,928
Priority 4 Response Time	26:55	23:25	23:46
Priority 5 Total Count	1,540	1,225	373
Priority 5 Response Time	32:26	22:04	23:28

Professional Standards



- The Professional Standards Section was responsible for the rollout of new programs to improve efficiencies across the department, which included Public Portal, Make Note, and Blue Teams.
- The hiring unit was responsible for the hiring of 37 sworn officers and 17 civilian employees during calendar year 2025.



Forensic Services



The design phase for the new Forensic Facility was completed. The upgraded facility will ensure high-quality forensic services for our community and support the future implementation of drug toxicology and DNA analysis.

This year, latent fingerprint analysis reached its fastest average turnaround time in over ten years. Faster results help investigators quickly develop leads in many types of crimes.

Following an onsite surveillance assessment, the Forensic Services Section laboratory was re-accredited to the International Organization for Standards (ISO) for forensic testing. They were also awarded the prestigious Foresight Maximus Award for the 8th consecutive year recognizing top performing laboratories around the world.

Field Operations

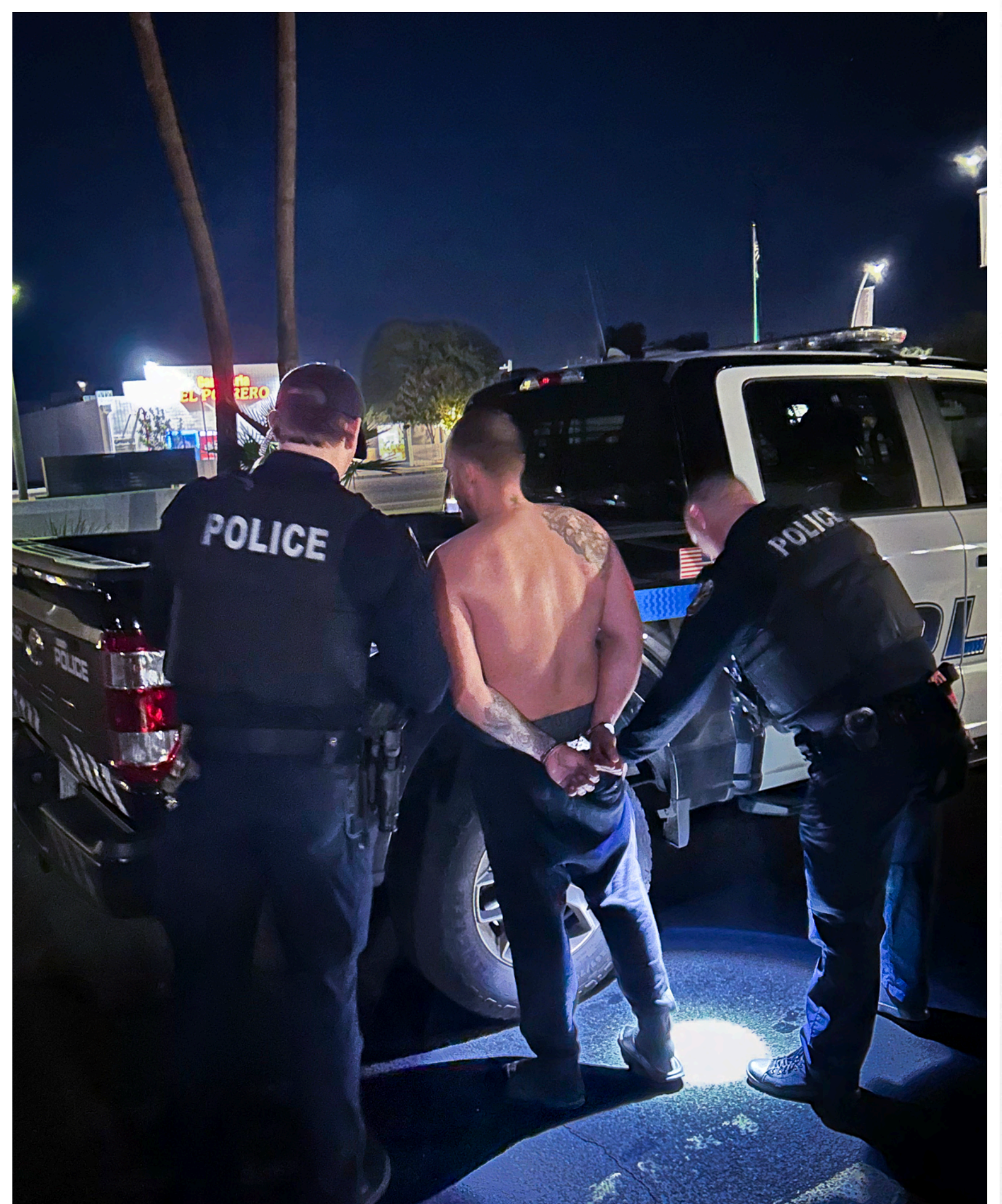
Patrol teams carried out a wide range of initiatives aimed at enhancing public safety, improving operational effectiveness, and strengthening relationships with the community. The year 2025 marked a significant increase in proactive work. These efforts included targeted traffic enforcement to reduce collisions and improve roadway safety, as well as crime-suppression details focused on addressing emerging trends, repeat offenders, and quality-of-life concerns. The department launched Lieutenant Led Projects to reduce crime, deter theft and shoplifting, and build relationships with the community.

Chandler Heights Precinct focused on distracted driving enforcement and directed enforcement targeting shoplifting, thefts, robberies, traffic collisions, firearm seizures, warrant arrests and drug-related offenses. Desert Breeze focused on the Precinct's hotel district and Chandler Fashion Center. Downtown focused on bar district enforcement, working with other specialty teams like the DUI unit, Bike team, and Street Crimes to increase officer activity and update community contacts.



Criminal Investigations

- This year brought a significant change to the Property Crimes Section with the creation of the General Crimes Unit. This unit is tasked with investigating a wide variety of crimes and assisting our Patrol Division with following up on cases. Throughout the year, General Crimes investigated more than 800 cases resulting in the arrest of 200 suspects.
- This year also brought a change to our Special Investigations Section with the Gang Unit becoming the Street Crimes Unit. With the addition of personnel, the unit has made a significant impact on the community seizing 82 guns throughout the year resulting in substantial prosecution of criminal offenders.
- The Person's Crimes Section had the first ever detective dedicated to investigating guns and gun related crimes. The detective is highly trained in the National Integrated Ballistic Information Network to conduct analysis on guns and spent shell casings our department recovers during the course of an investigation.



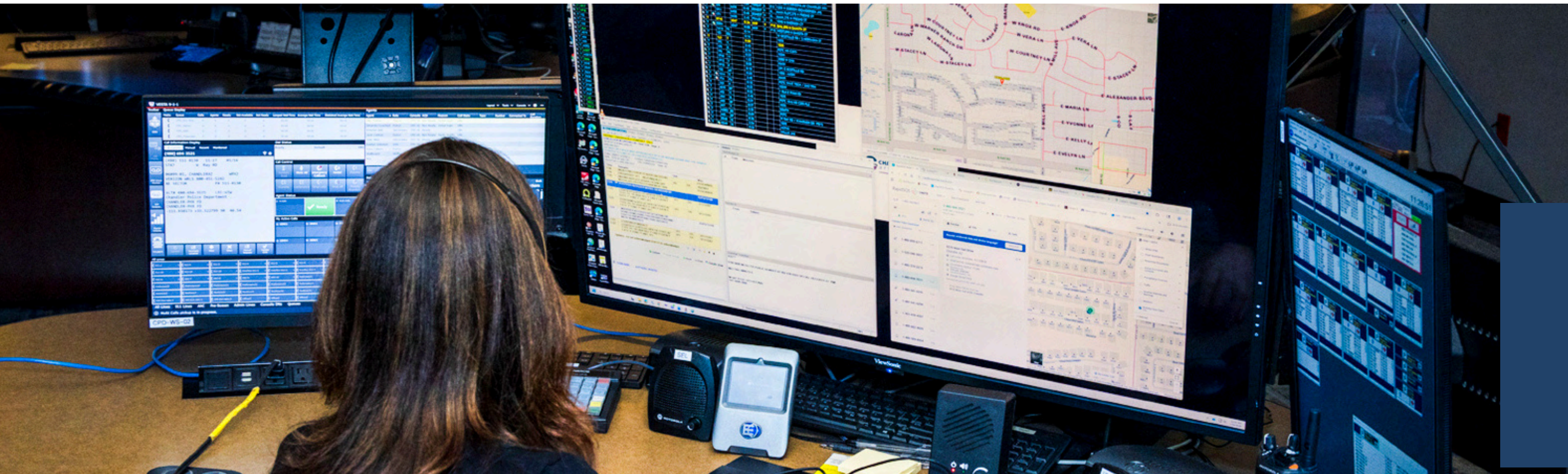
Planning & Research



- The Planning & Research Section oversaw a web-based assessment in May 2025 and a site-based review in July 2025 by the Commission on Accreditation for Law Enforcement Agencies (CALEA) to voluntarily demonstrate how it meets professionally recognized criteria for excellence in management and service delivery.
- The unit continued to analyze patrol workload assessment data to affirm the current schedules meet agency operational goals.
- The unit supported the next steps in the building of the new Forensic Services Facility which included the design contract and pre-construction contract.

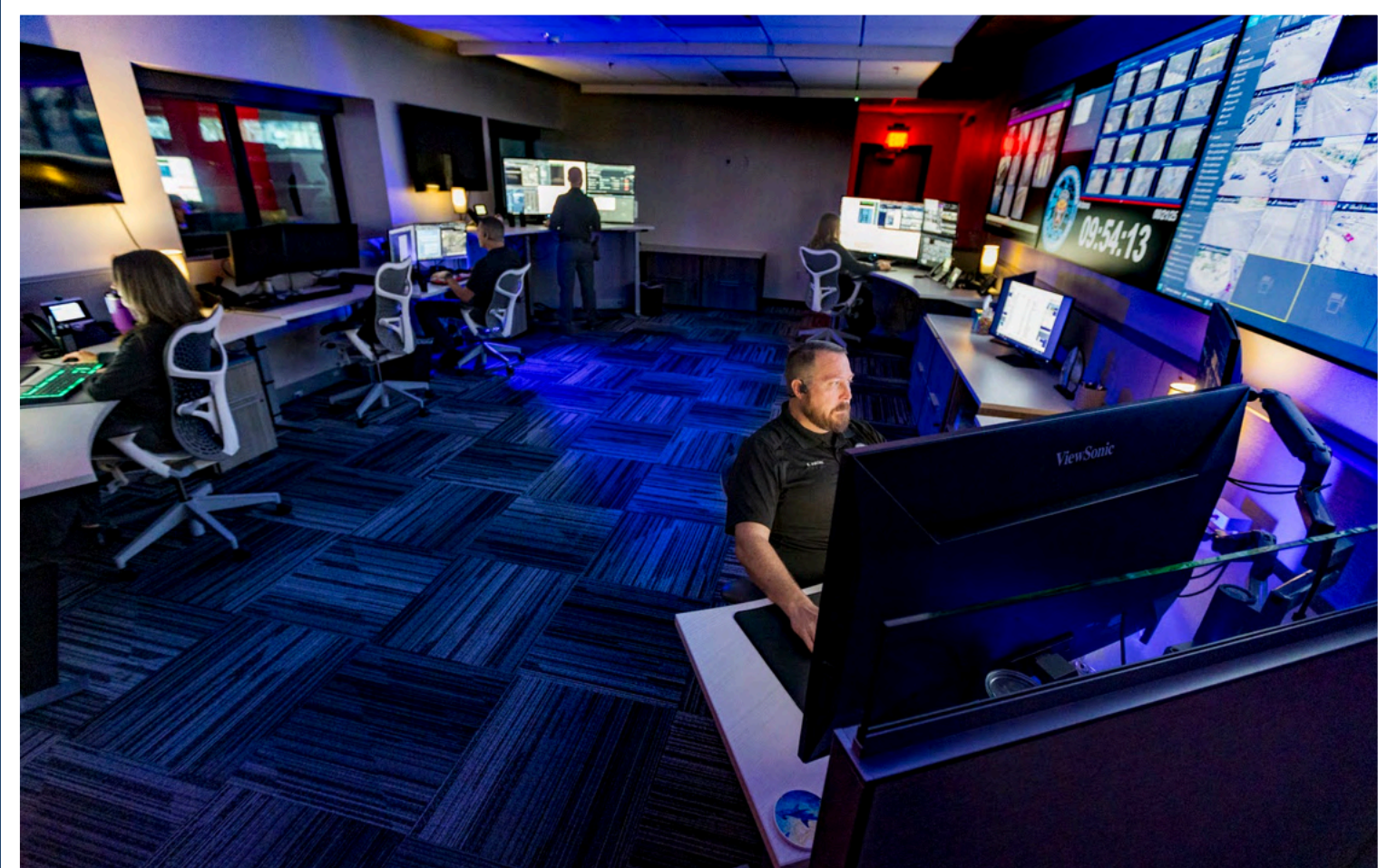
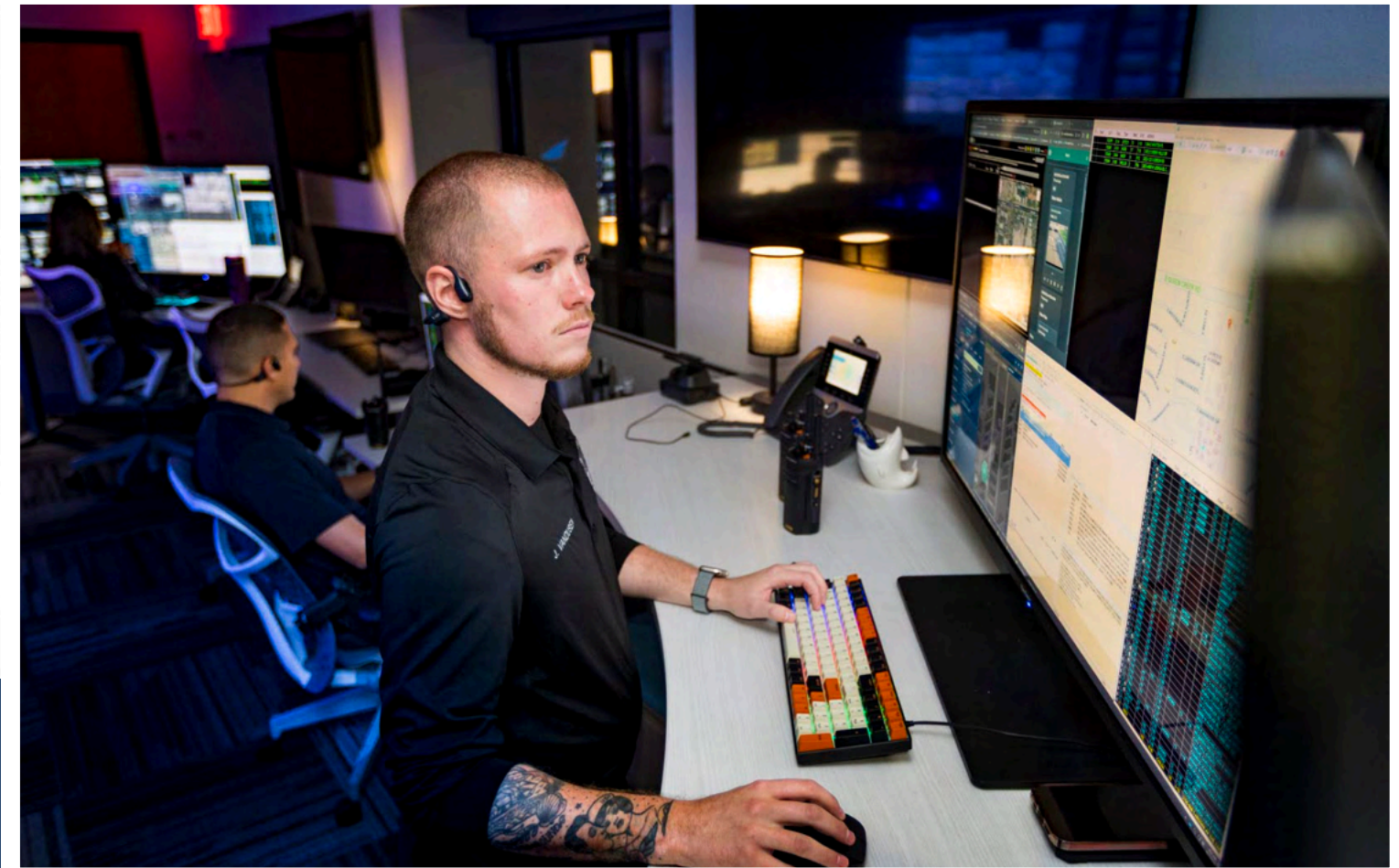
Communications

- The Communications Section transitioned to the state's Next Generation 9-1-1 phone system.
- AI call-taker training software has been incorporated into the Communications Center's training program to support skill development and enhance call-handling proficiency.



Real Time Operations

- In 2025, the Real Time Operations Center and Criminal Investigations implemented several new technologies, such as advanced camera analytics, investigative databases, and secure communication tools.
- The department expanded its License Plate Reader Program, adding cameras to some patrol vehicles, and expanding fixed readers across the city.
- The Real Time Operations Team also increased staffing to six operators expanding hours of operation to better support patrol teams.



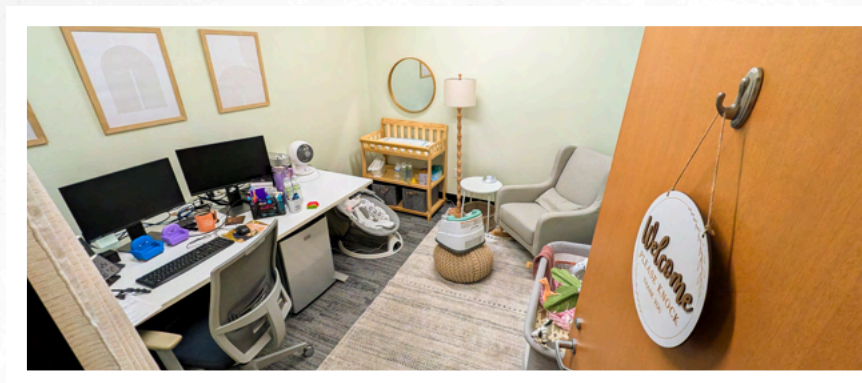
Technology

- Police technology oversaw the implementation of several new software programs across the department. One major accomplishment was equipping all patrol vehicles with internet connectivity. This upgrade provides real-time access to information, enhances field reporting capabilities, and increases operational efficiency for officers responding to calls for service.



Support Services

- Police operations oversaw several facilities projects in 2025. At the Main Station, carpet was replaced, a baby at work office was created, the de-brief area and the Chief's admin area were remodeled. In addition, the new mission statement was installed at all Police buildings.



- The Records Division slowly transitioned to limited public hours and assumed responsibility for Impound Hearings in 2025.
- The division launched a comprehensive, department-wide project to review, classify, retain, and securely dispose of eligible records in accordance with state and departmental retention schedules. The project supports compliance, reduces physical and digital storage demands, and improves long-term accessibility.



Operational Support



Behavioral Health

The Behavioral Health Unit (BHU) increased their staffing numbers, which has provided a more diverse opportunity to assist our patrol officers and community with engagement and resources related to mental health calls for service and people in crisis. In 2025, BHU takes, on average, 38% of mental health related calls for service for the police department.

Family Night

The Training Bureau has implemented a family engagement night into the department's post-academy curriculum. Allowing families of newly hired lateral officers and recent academy graduated police officers to bring their families together for dinner, networking, and conversations with the Chief of Police and training staff.

Fully Staffed Sworn

The training bureau trained and prepared 14 recruit officers for the police academy and trained 26 lateral officers for the AZPOST waiver test. A total of 14 in-state and 12 out of state laterals were trained and successfully passed the waiver test. These 40 newly hired employees allowed the police department to see zero vacancies within the sworn ranks.

Promotions



Zackary Bansner
Police Lieutenant



Brian Dunn
Police Commander



Adam Ellsworth
Police Lieutenant



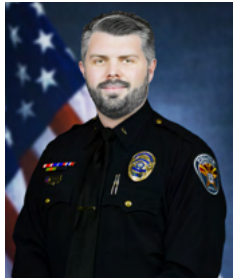
Kevin Etheridge
Police Sergeant



Micaela Garcia
RTOC Operator



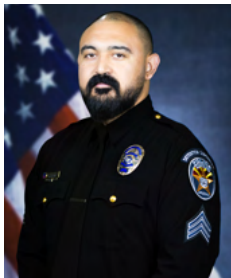
Elizabeth Girot
Senior Admin Assistant



Jacob Grass
Police Lieutenant



Salvador Haro-Trujillo
Police Sergeant



Juan Hernandez Luque
Detention Supervisor



Lucas Jonas
Police Sergeant



Brenton Lange
Police Sergeant



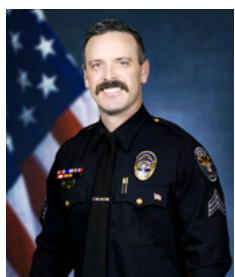
Brian Larison
Police Sergeant



Tu Le
Police Sergeant



Daniel McQuillen
Police Lieutenant



Zachary Odom
Police Sergeant



David Pilkington
Police Lieutenant



Donna Reno
Police Commander



Kelsey Rodriguez
Dispatch Supervisor



Jennifer Shoop
IT Project Manager



Ryan Stover
Police Sergeant

Retirements



Florence Berrier
Police Investigative Specialist



Michael Collins
Police Officer



Charles Cote
Police Lieutenant



Zachary Cumnard
Police Commander



Jeffrey Delnero
Police Officer



Stephen Dieu
Police Officer



Fernando Gomez
Police Officer



Shawn Hansen
Police Officer



Donna Hatcher
Administrative Assistant



Andrea Hendrix
Operations Assistant



Daniel Hullings
Police Officer



Cameron Jacobs
Police Officer



Tanya Keeton
Management Analyst Senior



Vincent King
Emergency Call Taker



Marybeth Levya
Management Assistant



William Mulliken
Police Sergeant



Gary Pearsall
Police Officer



Michael Prendergrast
Police Lieutenant



Douglas Reed
Police Operations & Support Manager



Lombardo Robles
Police Officer



Douglas Scholz
Police Sergeant



Michael Sloboda
Police Officer



Darrin Vigesaa
Police Officer

In Memoriam



Officer Richard Felix #151
EOW: 9/9/95



Officer Jim Snedigar #312
EOW: 4/16/99



Officer Robert Nielson #445
EOW: 6/12/02



Officer Carlos Ledesma #600
EOW: 7/28/10



Officer Bryant Holmes #638
EOW: 10/31/14



Officer David Payne #574
EOW: 10/31/14



Officer Tyler Britt #490
EOW: 1/11/21



Officer Chris Farrar #528
EOW: 4/30/21



Officer Jeremy Wilkins #662
EOW: 12/16/21

Acknowledgements

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