

Chandler Police Department

2024 Use of Force Annual Report



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Message from the Chief



Our Mission: To maintain a safe, vibrant community through meaningful engagement and continuous organizational improvement.

A high quality of life is the everyday reality for those who live in, visit, or stay in Chandler. The men and women of the Chandler Police Department play a pivotal role in keeping the city safe while maintaining nationally accredited standards in operational and administrative performance.

We continue to see historically low crime in Chandler and over 90% of people surveyed feel safe in our city. Nonetheless, our residents are not immune to victimization and our officers remain vigilant to emerging threats while staying modernized in their training and tools.

Calls for service involving individuals experiencing mental health challenges are increasing. For that reason, we prioritize officer involvement in crisis intervention training and will train all officers in a national best practice curriculum focused on the principles of time, distance, and cover to allow for the best possible outcome when they are faced with challenging circumstances.

In our commitment to transparency, I am happy to share the 2024 Use of Force Report for your review. All of our use of force reports are reviewed by the involved officer's immediate supervisor, while intermediate and lethal uses of force are reviewed by a cohort of department employees and an external board of community members appointed by the Mayor. Notably, all officer involved shootings are investigated by an outside agency and subsequently reviewed by the Maricopa County Attorney's Office.



2024 Highlights

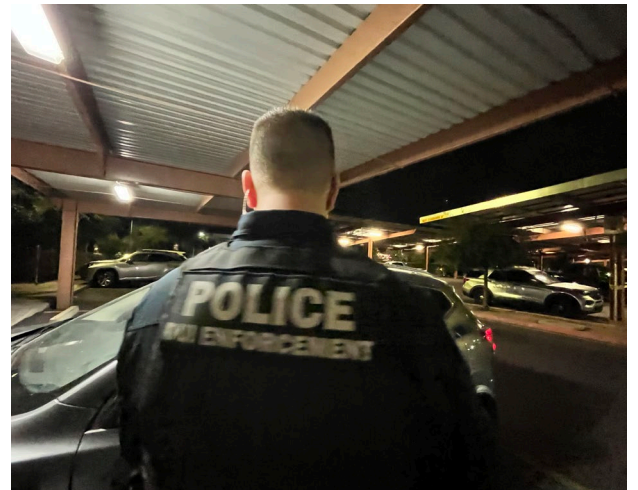
120

Active Officers Who Completed Crisis
Intervention Training (CIT)



87

Total Use of Force Incidents



7

Officer Involved Shootings



12

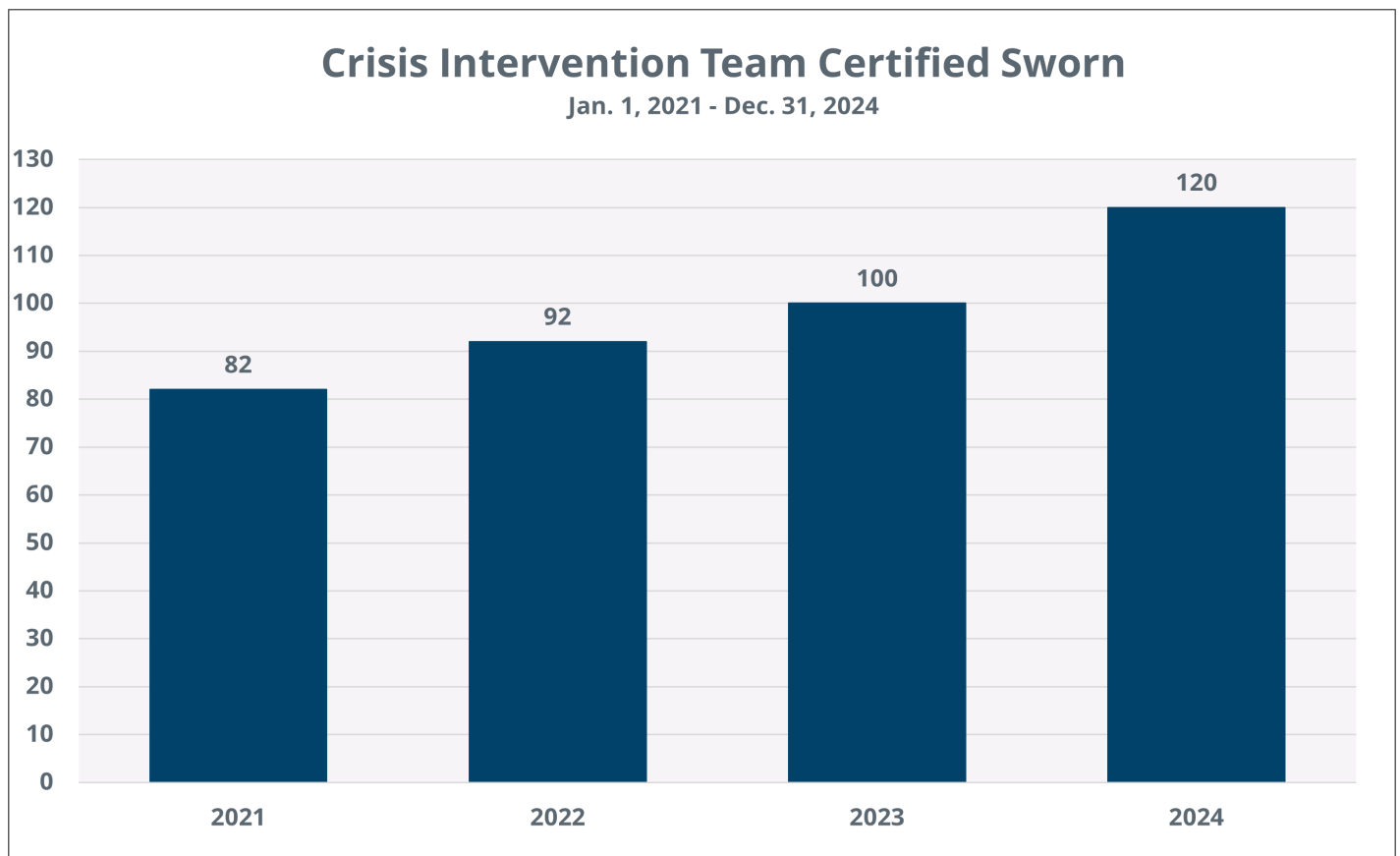
Officers Involved in
Officer-Involved Shootings (OIS)



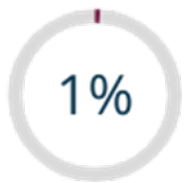
Crisis Intervention Training

The Chandler Police Department began sending personnel to Crisis Intervention Team (CIT) training in 2004 and became a member of the East Valley CIT Program Collaboration in 2015. This collaboration, involving East Valley police and fire agencies, the National Alliance on Mental Illness (NAMI), CIT International, and Mercy Care, was established to expand training opportunities for law enforcement and other public safety personnel such as Dispatch, Detention, Fire, and medical staff. The collaboration aims to enhance partnerships and increase awareness of mental illness, emphasizing the shared responsibility of serving our communities.

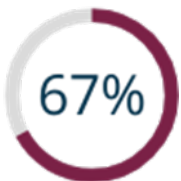
The CIT program is a community partnership that brings together law enforcement, behavioral health and addiction professionals, individuals with lived experience in these areas, and their families. One of its primary goals is to improve community responses to mental health crises. During the week-long training, attendees learn about common mental health conditions, available resources in Maricopa County, and effective response strategies for individuals in crisis.



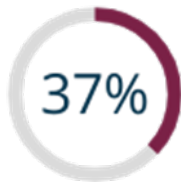
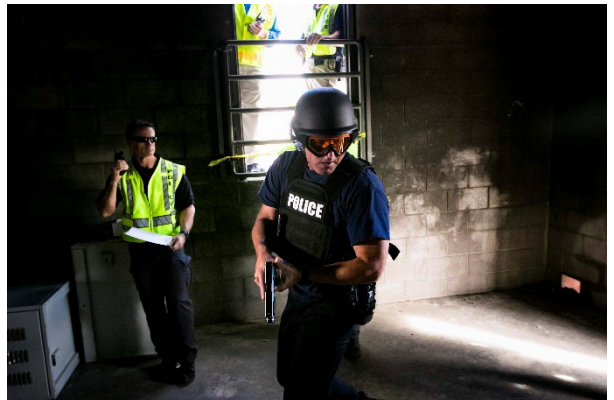
2024 Use of Force Snapshot



ALL ARRESTS
INVOLVING USE OF
FORCE



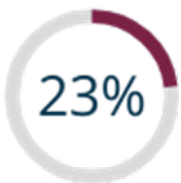
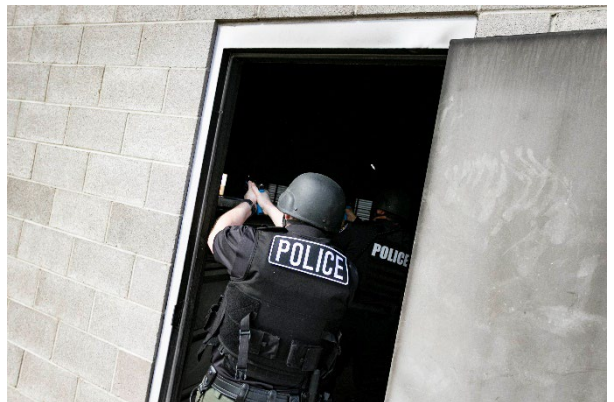
INCIDENTS WITH
EMOTIONALLY
DISTURBED OR IMPAIRED
SUBJECT



INCIDENTS WITH
LOW LEVEL FORCE



INCIDENTS WITH
INTERMEDIATE LEVEL
FORCE



USE OF FORCE
INCIDENTS INVOLVING
DOMESTIC VIOLENCE





Use of Less Lethal Weapons 2024 Statistics

128 Total
Applications of Force

17 Conducted Electronic
Weapons (CEW) Deployments

5 40mm/37mm–
Direct Impact

12 Pepper Ball –
Direct Impact



OUR VISION

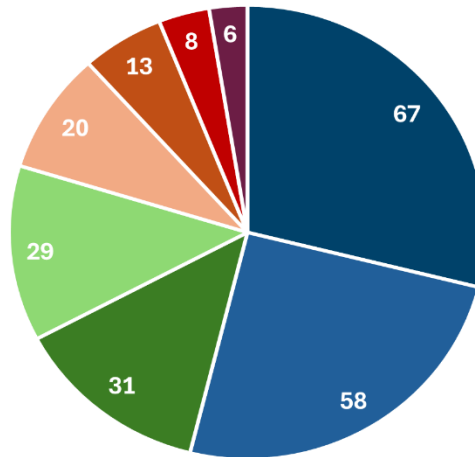
To be a trusted and dynamic police department that values community engagement, promotes wellness and resilience, and leads in the use of modern tools and accountability systems to create a safer and more unified community.



Use of Force Encounters

Citizen Resistance Resulting in Use of Force

Jan. 1 - Dec. 31, 2024

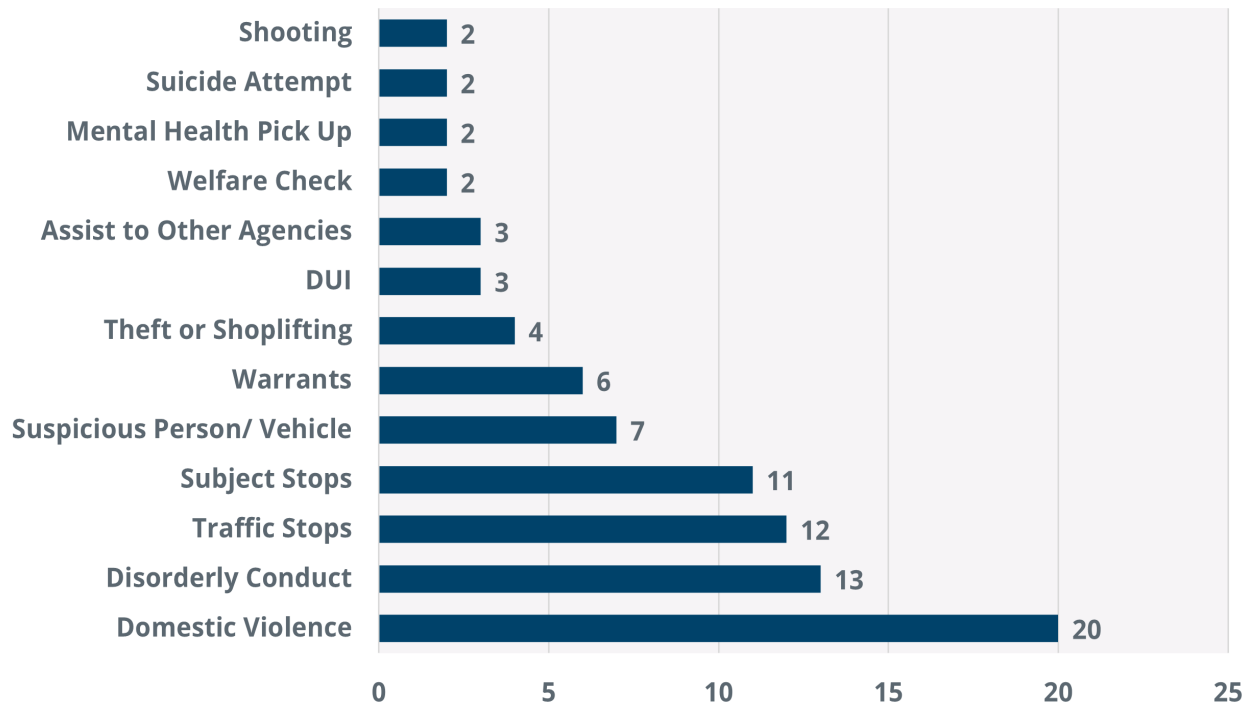


- No Verbal or Physical Compliance
- Person in Crisis/Drug/Alcohol
- Resisting Arrest
- Combative
- Foot Pursuit/Fled from Officers
- Physical Assault on Officer
- Pulls Away/Fight Stance
- Threats to Officers

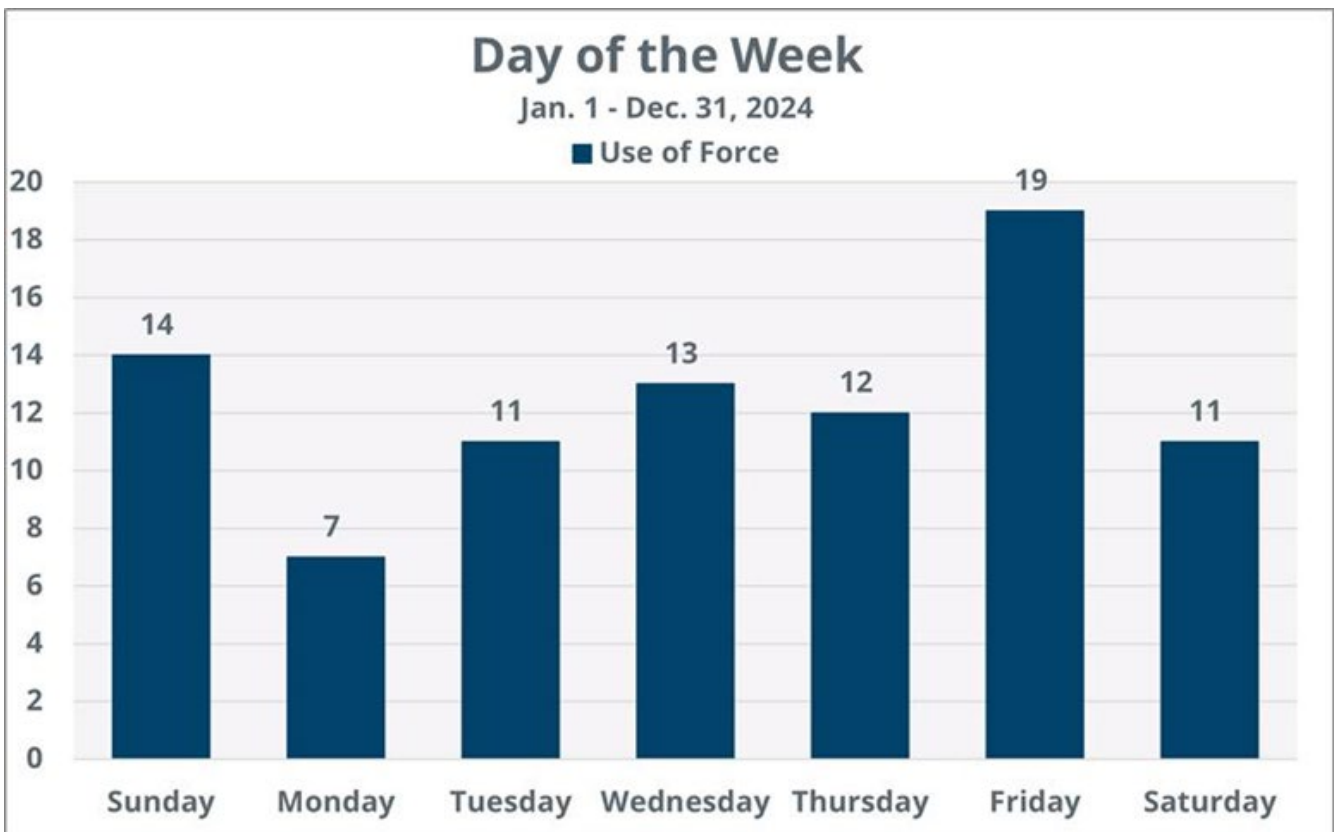
Types of Encounters Resulting in Use of Force

Jan. 1 - Dec. 31, 2024

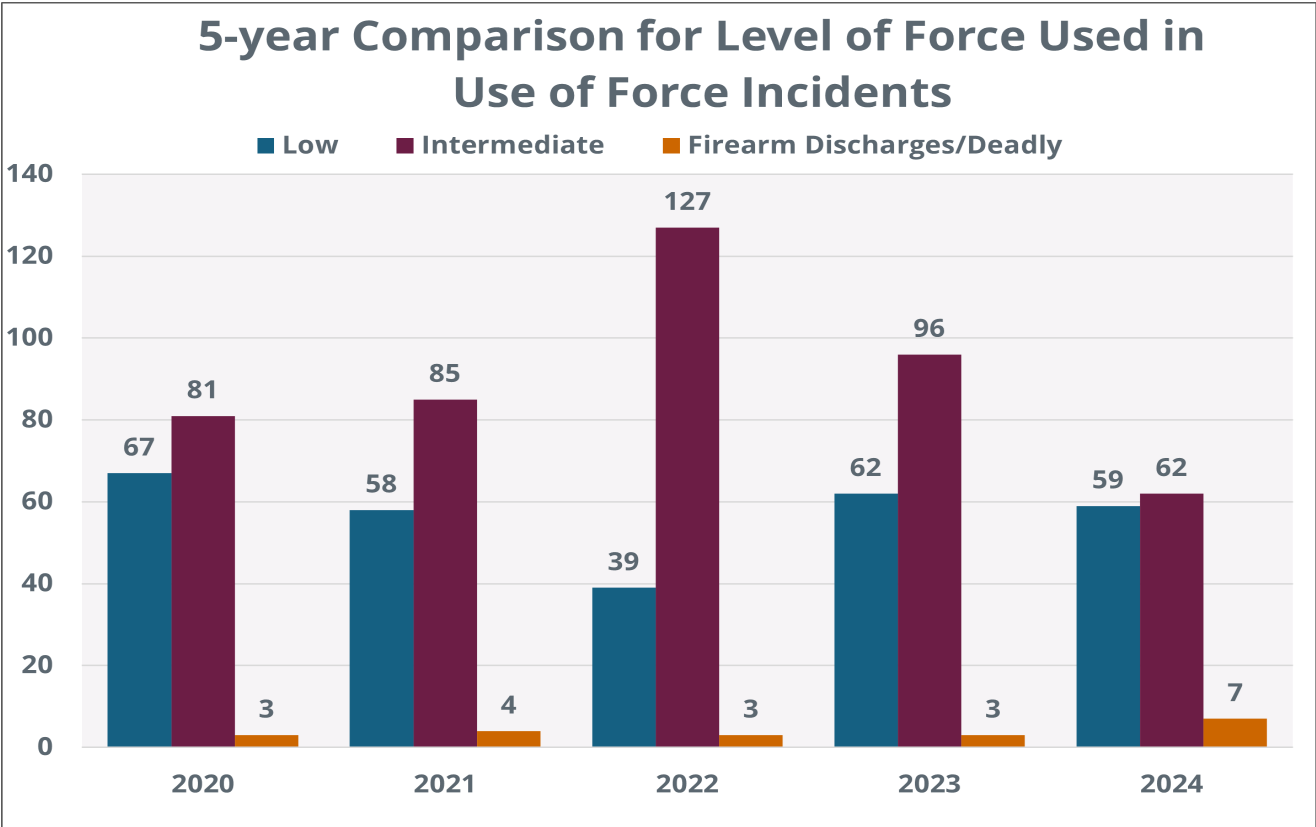
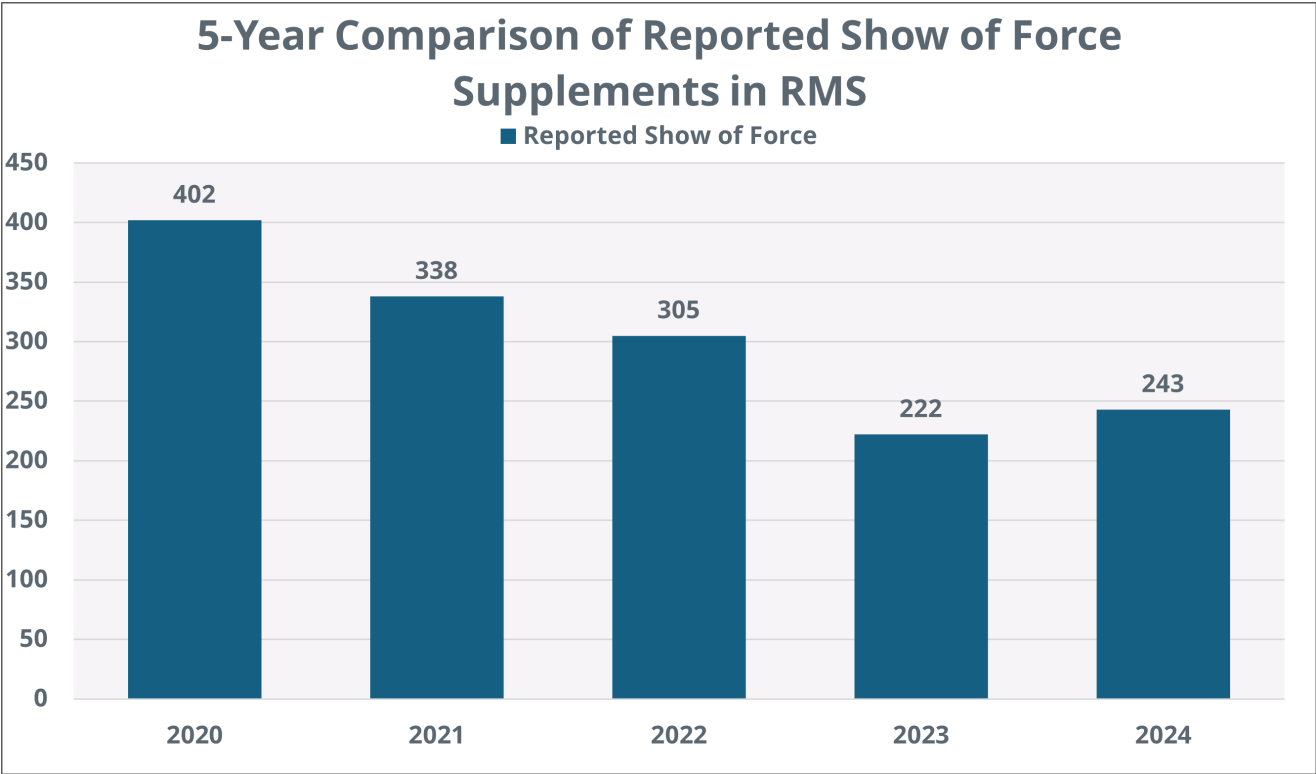
■ Use of Force Incidents



2024 Use of Force Report



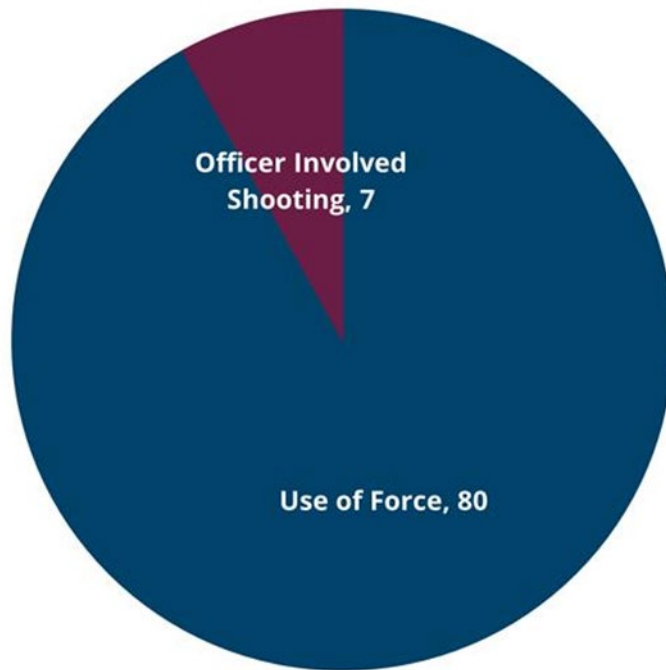
2024 Use of Force Report



2024 Use of Force Report

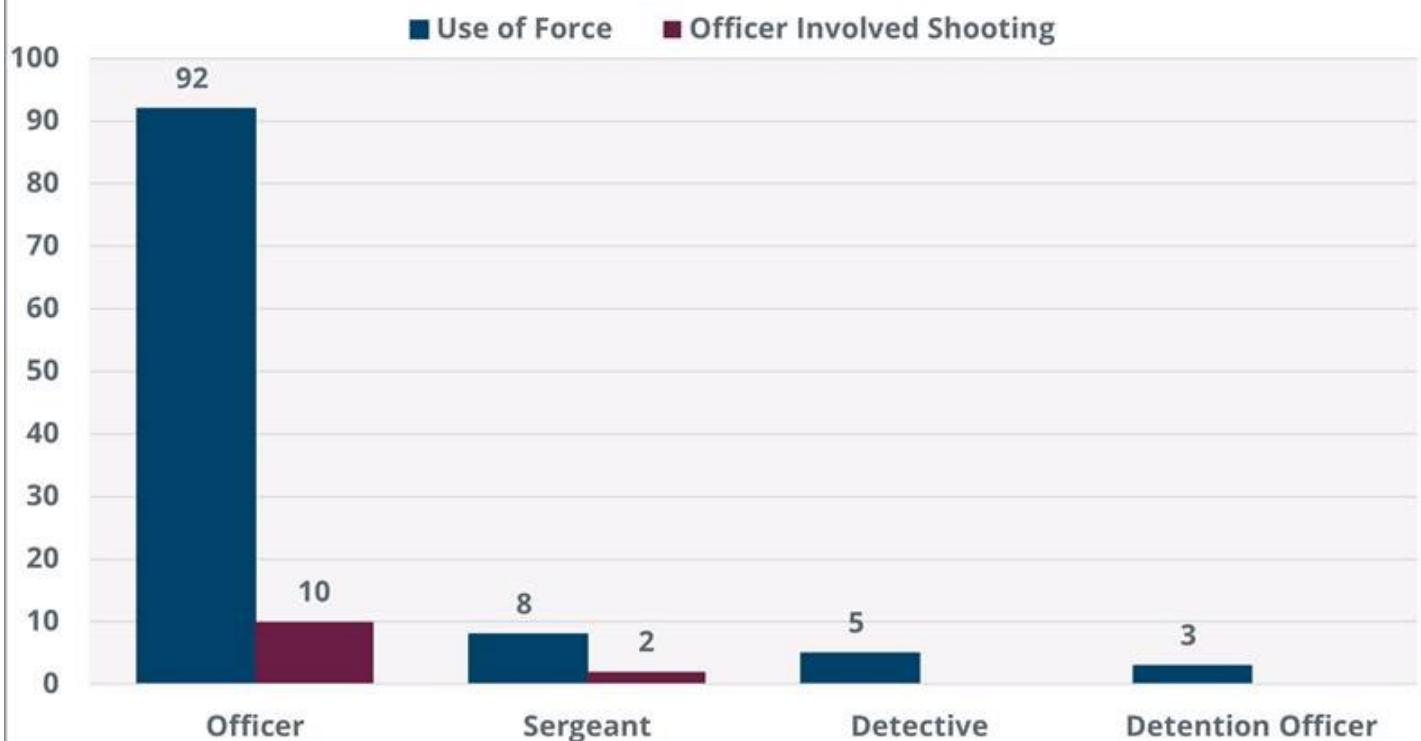
Officer Involved Shootings & Use of Force

Jan. 1 - Dec. 31, 2024



Rank

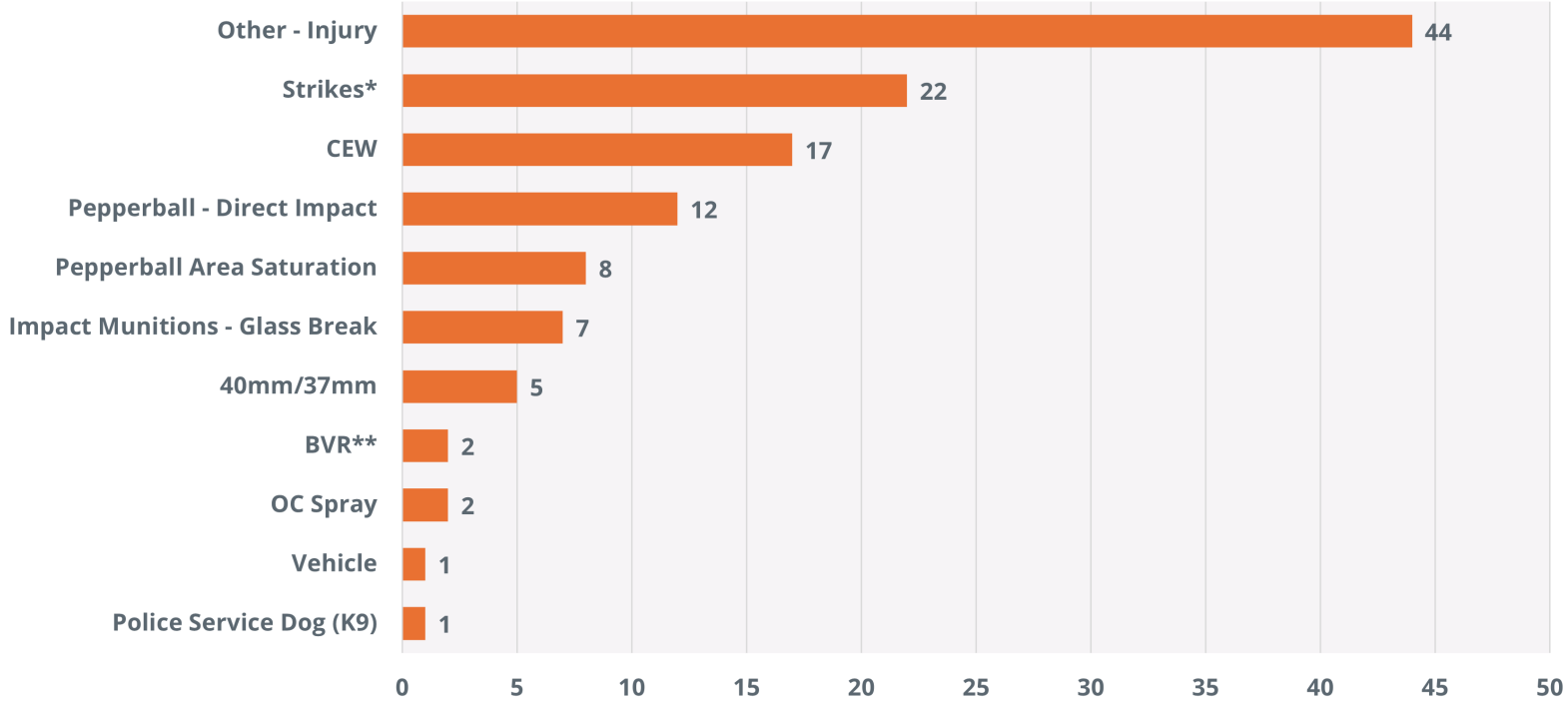
Jan. 1 - Dec. 31, 2024



2024 Use of Force Report

Type of Force Used by Officer

Jan. 1 - Dec. 31, 2024

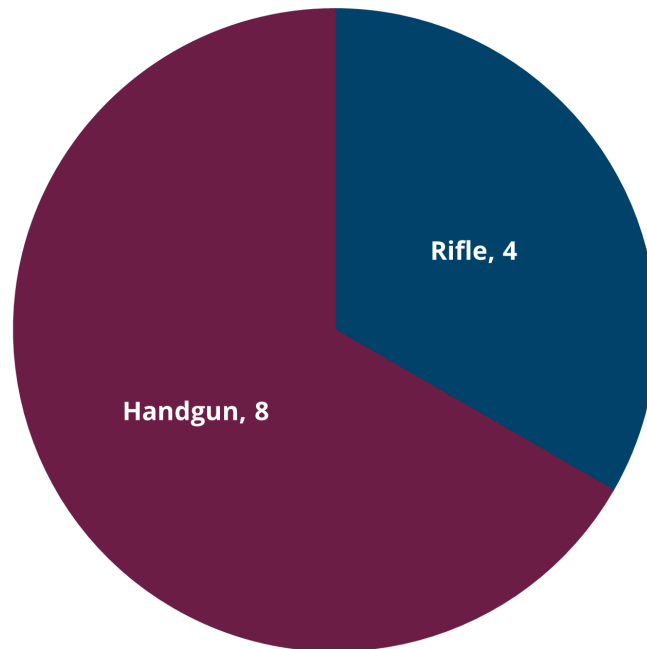


*Hands, Elbows, Knees, Kicks, Impact Push)

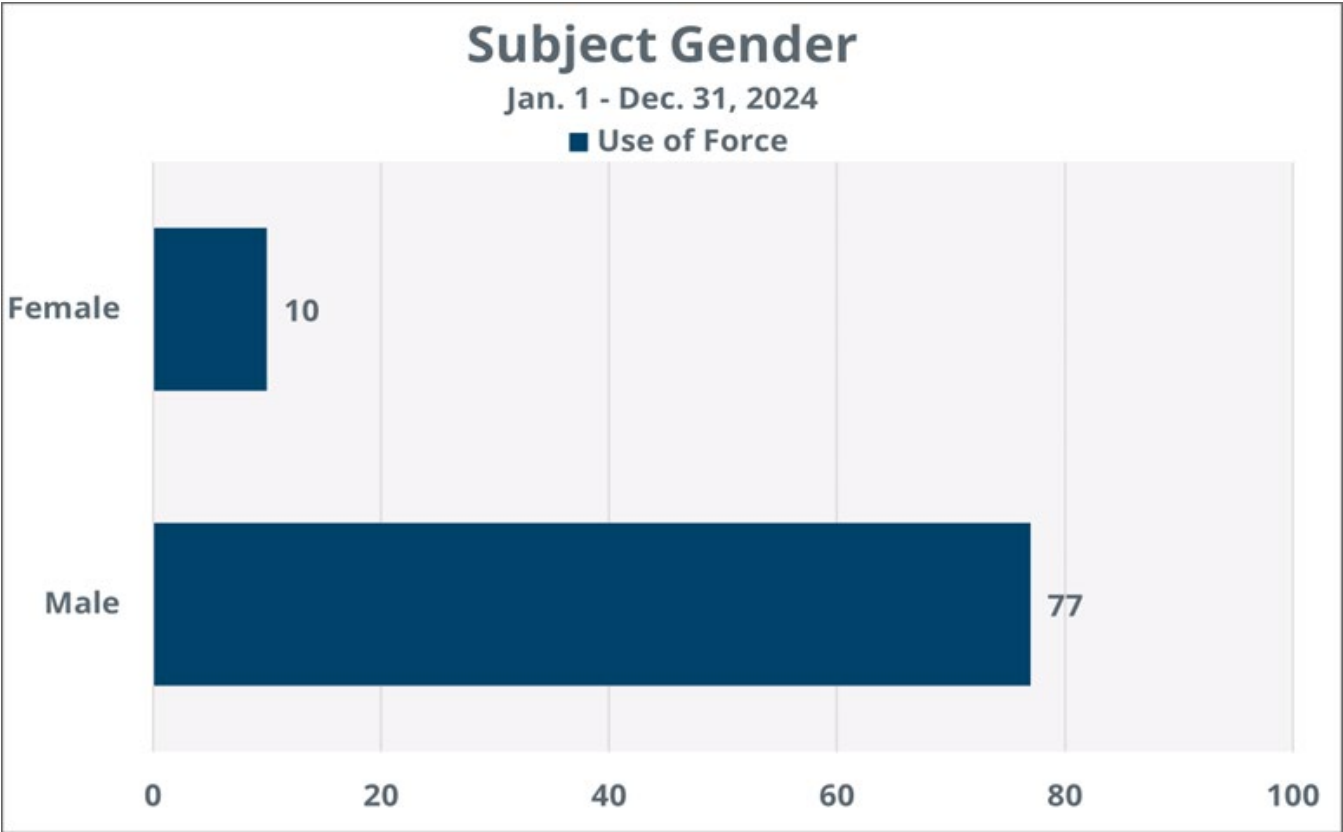
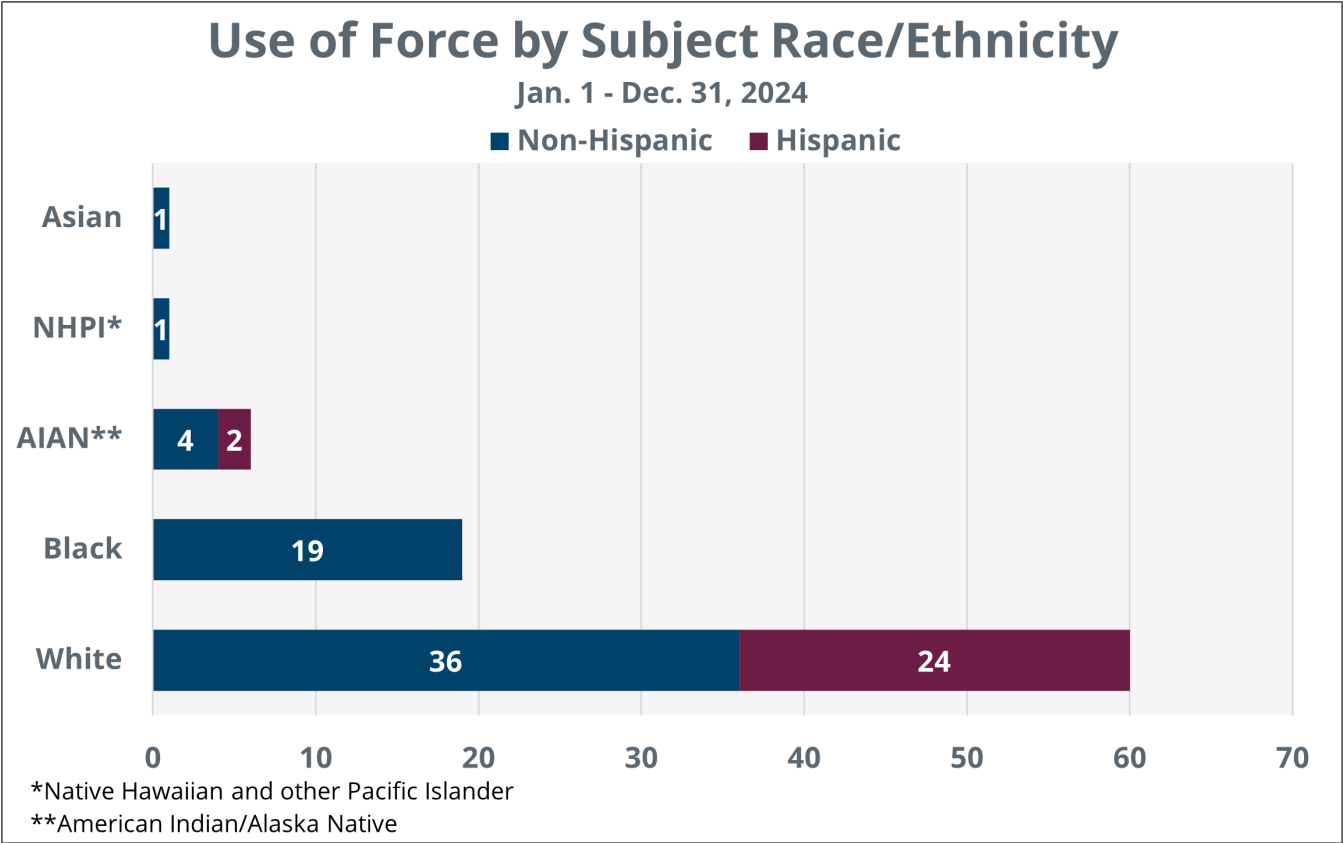
**Bilateral Vascular Restraint

OIS Type of Firearm Used by Officer

Jan. 1 - Dec. 31, 2024



2024 Use of Force Report



2024 Use of Force Report

Training and Programs



Enhanced De-escalation Training/CIT Training

Improved decision-making training and CIT personnel have been credited with resolving crisis situations and mental health pickups on patrol. Current procedure focuses on providing a CIT officer on any mental health pickup or crisis related situations when available. These officers have attended and successfully completed a 40-hour training course dealing with people in crisis.

Less Lethal Training

A pepper ball pilot program was launched in 2023 after receiving State funding. It is intended to test a less-lethal compliance tool that can be deployed at a distance greater than 20 feet and does not cause significant bodily injury. There are currently 55 trained operators.

Behavioral Health Unit

The Behavioral Health Unit was established in late 2023 with specially trained and equipped officers committed to safety, understanding, and compassion when working with persons experiencing mental health, behavioral health, and substance abuse crises.

Use of Force Review Board

The Chandler Police Department began to utilize the Use of Force Review Board in 2008 to ensure the proper documentation of all applications of force, evaluate those applications for adherence to established policy, and determine any additional training needs. It continues to provide department members with a fair examination of each incident and their decision to apply force.



Use of Force Reviews

It is the policy of this department that officers hold the highest regard for the sanctity of human life and liberty of all persons and that no unnecessary or unreasonable force shall be used. Use of force incidents, at a minimum, are reviewed by the involved officer's chain of command, and by two separate use of force review boards; an internal board staffed by department employees and an external board comprised of community members appointed by the Mayor. In each incident, the officer's actions are scrutinized using case law, department policy, and best practices in policing. Use of Force Reviews can be viewed at [Use of Force Reviews – Chandler Police Department Open Data \(chandlerpd.com\)](https://chandlerpd.com/open-data)

