

**CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS**

**YEAR-END RECAP OF INTERNAL INVESTIGATIONS
CALENDAR YEAR 2024**

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**Prepared for
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and
Command Staff**



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Internal Affairs Recap 2024

EXECUTIVE SUMMARY
2024 ANNUAL REVIEW OF INTERNAL INVESTIGATIONS

The four objectives of this report are:

1. Identify compliance with our management indicator of sustained external complaints for fiscal year 2023/2024
2. Provide Command Staff with a general overview of all internal affairs investigations
3. Identify policies, rules, and/or regulations most frequently violated so training needs and appropriate modifications can be made
4. Provide other information for consideration by Command Staff

EXECUTIVE SUMMARY:

The City of Chandler management indicator for sustained external complaints is one (1) per 10,000 of population. During calendar year 2024, 0 sustained external complaints equaled 0.0 per 10,000 (Based on a population figure of 288,338). During calendar year 2023, 4 total sustained external complaints equaled 0.14 per 10,000 (Based on a population figure of 284,661). External complaint analysis results reveal the Chandler Police Department to be well within the current management indicator.

There were 25 internal investigations completed for calendar year 2024, a 7.4% decrease from calendar year 2023. Total complaints for 2024 were received as follows:

- ◆ 24 internal complaints
- ◆ 1 external complaint

The 24 internal complaints filed in calendar year 2024 constitute a 4% decrease from calendar year 2023. The 24 internal complaints generated 42 allegations and yielded the following results:

- ◆ 16 of the 24 complaints were sustained
- ◆ 8 of the 24 complaints were other than sustained (exonerated, unfounded, not sustained, policy failure or separated from employment prior to completion of investigation)
- ◆ 24 of the 42 allegations were sustained

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- ◆ 18 of the 42 allegations were other than sustained

There was 1 external complaint filed in calendar year 2024, representing a 50% decrease from calendar year 2023. The 1 external complaint generated 2 allegations and yielded the following results:

- ◆ 0 of the 1 complaint was sustained
- ◆ 0 of the 2 allegations were sustained
- ◆ 2 of the 2 allegations were other than sustained

PSS review of the 44 allegations encapsulated in the 25 complaints investigated in 2024 identified the policies, rules, and/or regulations most frequently reported to be violated. The top three allegations, whether sustained or other than sustained, include:

- ◆ GO B-12.100.D.4.f *Employee has engaged in unbecoming conduct which might bring discredit to the City of Chandler* (total of 11 allegations, or 25% of all allegations in 2024)
- ◆ GO B-12.100.D.10.b *Refusal/failure to comply with orders* (total of 10 allegations, or 22.7% of all allegations in 2024)
- ◆ GO B-12.100.D.4.c *Any conduct that would amount to a violation of any statute in ARS or USC* (total of 3 allegations, or 6.8% of all allegations in 2024)

The top three allegations made in both external and internal complaints total 54.5% of all allegations made in 2024 (24 of the 44 allegations).

Of all sustained violations of policy, the following sanctions/dispositions were recorded for 2024.

<i>Actions Taken for Sustained Investigations</i>	
Counseling Statement	2
Letter of Reprimand	6
Suspension	6
Dismissal	0
Resignation/Retirement in lieu of termination	2

A comparison of Internal Affairs reviews from 2020 through 2024 was conducted. There was a 4.2% decrease in internally initiated investigations from 2023 to 2024, sustained complaints also decreased by approximately 31.3%. Additionally, the total internal or external complaints initiated in 2024 remains at or below

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that of any of the previous year listed (with exception to internally initiated complaints in 2020).

	2020	2021	2022	2023	2024
Total Complaints	27	29	28	27	25
Total Internally Initiated Complaints	22	24	25	25	24
◆ Sustained	19	17	24	21	16
Total Externally Initiated Investigations	5	5	3	2	1
◆ Sustained	4	4	3	2	0
Total Officers (actual) – at end of calendar year	316	326	329	323	348