

**CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS**

**YEAR-END RECAP OF INTERNAL INVESTIGATIONS
CALENDAR YEAR 2022**

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**Prepared for
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and
Command Staff**



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Internal Affairs Recap 2022

EXECUTIVE SUMMARY
2022 ANNUAL REVIEW OF INTERNAL INVESTIGATIONS

The four objectives of this report are:

1. Identify compliance with our management indicator of sustained external complaints for fiscal year 2021/2022
2. Provide Command Staff with a general overview of all internal affairs investigations
3. Identify policies, rules, and/or regulations most frequently violated so training needs and appropriate modifications can be made
4. Provide other information for consideration by Command Staff

EXECUTIVE SUMMARY:

The City of Chandler management indicator for sustained external complaints is one (1) per 10,000 of population. During calendar year 2022, 4 sustained external complaints equaled 0.14 per 10,000 (Based on a population figure of 282,895). During calendar year 2021, total sustained external complaints equaled 0.15 per 10,000 (Based on a population figure of 275,987). External complaint analysis results reveal the Chandler Police Department to be well within the current management indicator.

There were 28 internal investigations completed for calendar year 2022, a 3.4% decrease from calendar year 2021. Total complaints for 2022 were received as follows:

- ◆ 25 internal complaints
- ◆ 3 external complaints

The 25 internal complaints filed in calendar year 2022 constitute a 4.1% increase from calendar year 2021. The 25 internal complaints generated 65 allegations and yielded the following results:

- ◆ 24 of the 25 complaints were sustained
- ◆ 1 of the 25 complaints were other than sustained (exonerated, unfounded, not sustained, policy failure or separated from employment prior to completion of investigation)
- ◆ 64 of the 65 allegations were sustained
- ◆ 1 of the 65 allegations were other than sustained

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There were 3 external complaints filed in calendar year 2022, representing a 40% decrease from calendar year 2021. The 3 external complaints generated 13 allegations and yielded the following results:

- ◆ 3 of the 3 complaints were sustained
- ◆ 9 of the 13 allegations were sustained
- ◆ 4 of the 13 allegations was other than sustained

PSS review of the 78 allegations encapsulated in the 28 complaints investigated in 2022 identified the policies, rules, and/or regulations most frequently reported to be violated. The top three allegations, whether sustained or other than sustained, include:

- ◆ GO B-12.100.D.10.b *Refusal/failure to comply with orders* (total of 15 allegations, or 20.2% of all allegations in 2022)
- ◆ GO B-12.100.D.4.f *Employee has engaged in unbecoming conduct which might bring discredit to the City of Chandler* (total of 14 allegations, or 17.5% of all allegations in 2022)
- ◆ GO B-12.100.D.3.b *Failure to take police action when necessary* (total of 7 allegations, or 9.4% of all allegations in 2022)

The top three allegations made in both external and internal complaints total 46.1% of all allegations made in 2022 (36 of the 78 allegations).

Of all sustained violations of policy, the following sanctions/dispositions were recorded for 2022.

<i>Actions Taken for Sustained Investigations</i>	
Letter of Reprimand	13
Suspension	6
Demotion	1
Dismissal	0
Resignation	0

A comparison of Internal Affairs reviews from 2018 through 2022 was conducted. There was a 4.1% increase in internally initiated investigations from 2021 to 2022, sustained complaints increased by approximately 41.1%. Additionally, the total internal or external complaints initiated in 2022 remains at or below that of any of the previous year listed (with exception to internally initiated complaints in 2020).

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	2018	2019	2020	2021	2022
Total Complaints	37	32	27	29	28
Total Internally Initiated Complaints	28	27	22	24	25
◆ Sustained	23	24	19	17	24
Total Externally Initiated Investigations	9	5	5	5	3
◆ Sustained	7	4	4	4	3
Total Officers (actual) – at end of calendar year	326	335	316	326	329