



CHANDLER POLICE DEPARTMENT

2022 Annual Report



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A MESSAGE FROM THE CHIEF



Sean Duggan
Chief of Police

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In Memoriam

I am pleased to present our 2022 Annual Report.

Last year, the men and women of the Chandler Police Department continued to carry out our mission of ensuring Chandler remains one of the safest cities in America.

We realize there are many variables that contribute to Chandler's safe-city status, such as our dedicated and very talented employees as well as strong support from our Mayor and Council.

We also realize that, in order for us to continue to accomplish our mission, we must have the confidence, support, and trust of the people who visit, live, and work in our city.

So last year, we continued our emphasis on community engagement to help strengthen trust and respect in order to provide effective police services.

We also achieved several significant accomplishments.

The crime rate (19.5 serious crimes per 1,000 population) was the second lowest in over 30 years with 2021 being the previous record low year with 18.9 crime rate. The crime index (total number of serious crimes) was 5,337, a comparable number to 1988 (5,610 crime index) when the population was just under 83,000. Our current population is over 285,000.

The Chandler Forensic Services Section was awarded the Foresight Maximus Award as one of the top performing laboratories by the American Society of Crime Laboratory Directors for the fourth straight year.

The department prioritized Mental Health and Wellness, to include a Mental Health Coordinator position, a crisis counselor embedded in our Communications Center and began the creation of the Behavioral Health Unit.

We promoted 22 leaders throughout the department. Leaders who will help shape our culture and ensure we meet the challenges of 21st century policing.

We made 8,700 arrests and were compelled to use force in 70 separate incidents which represents 0.8% of all arrests.

Developing and maintaining community partnerships is the cornerstone of our system of policing in here Chandler. So, I want to thank all of you who worked alongside us this past year helping us safeguard our city.

I am very proud of our police department and what we accomplished last year, and I look forward to continued successes and achievements throughout 2023.



DEMOGRAPHICS

KEY FACTS

Three Precincts



66 SQUARE MILES



Downtown



Desert Breeze



Chandler Heights



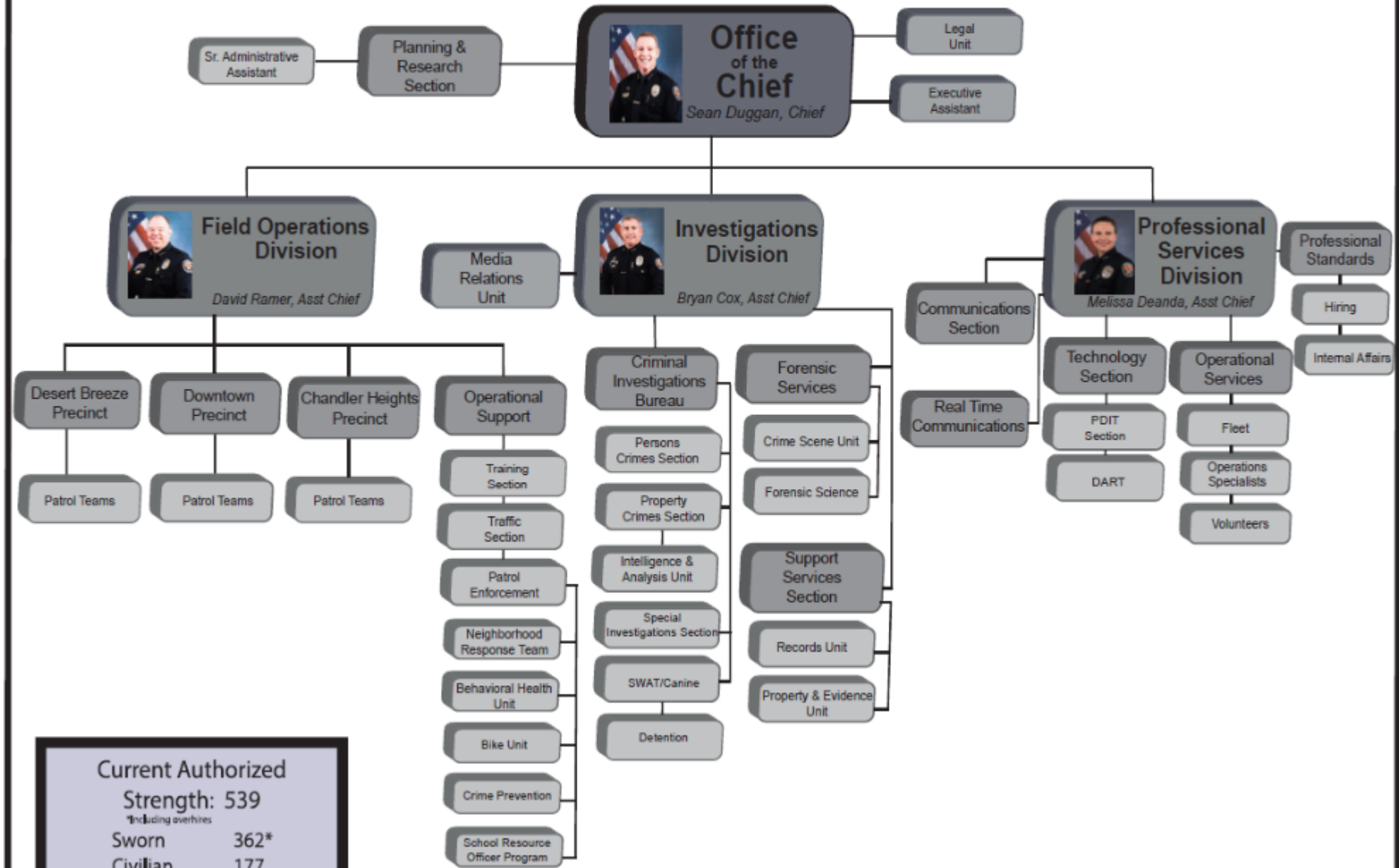
2022 POPULATION

284,313

337 Sworn Employees

177 Civilian Employees

Chandler Police Department Organization Chart 2023



**Current Authorized
Strength: 539**
*Including overhires

Sworn	362*
Civilian	177

Effective 01/01/2023

DEPARTMENT BUDGET

COST CENTER	FISCAL YEAR		
	2020-21	2021-22	2022-23
Administration	\$3,004,565	\$2,969,953	\$3,412,466
Professional Standards	\$1,228,608	\$1,419,584	\$1,700,951
Property & Evidence	\$478,380	\$461,983	\$464,822
Forensic Services	\$2,487,527	\$2,494,075	\$2,548,165
Field Operations	\$32,187,697	\$32,794,640	\$34,604,723
Criminal Investigations	\$13,794,166	\$13,956,463	\$14,652,691
Planning & Research	\$1,086,469	\$1,157,343	\$650,858
Communications	\$5,341,547	\$5,498,905	\$6,231,483
Police Technology	\$2,632,325	\$2,631,384	\$3,638,713
Records	\$1,875,221	\$1,907,553	\$1,871,794
Detention Services	\$2,614,890	\$2,639,813	\$2,654,280
Operational Support	\$12,062,769	\$12,184,094	\$11,703,690
Capital	\$6,163,411	\$8,205,273	\$8,857,187
Total	\$84,957,575	\$88,321,063	\$92,991,823

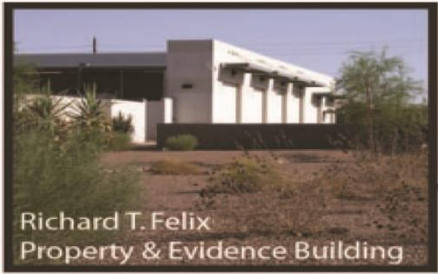
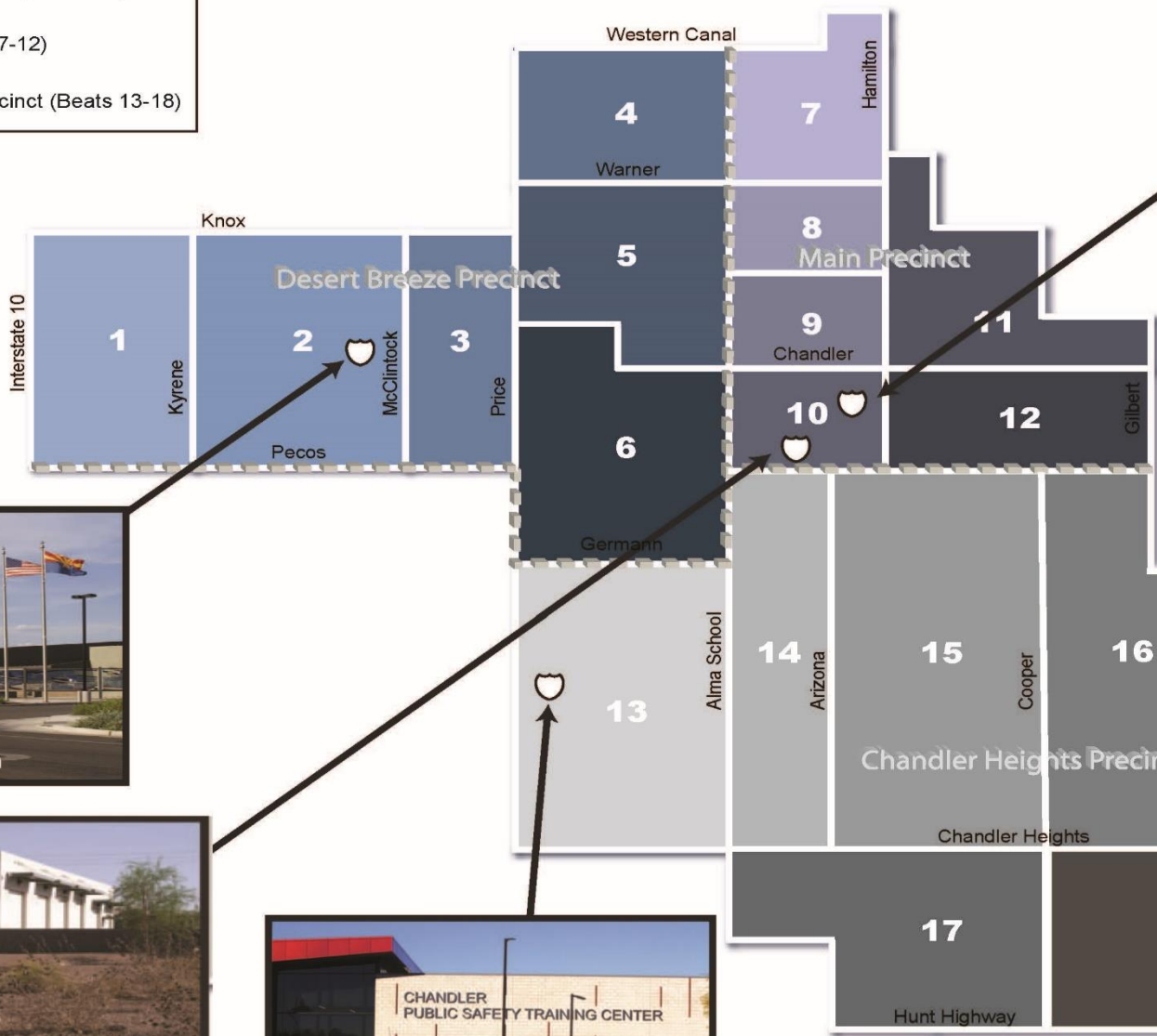
RESPONSE TIMES BY PRIORITY

	2020	2021*	2022
Priority 1 - Total Count	518	450	468
Priority 1 - Response Time	4:27	4:06	4:18
Priority 2 - Total Count	18,206	17,946	16,142
Priority 2 - Response Time	5:45	5:30	5:32
Priority 3 - Total Count	21,502	22,657	22,947
Priority 3 - Response Time	13:36	9:39	9:13
Priority 4 - Total Count	18,588	20,558	21,249
Priority 4 - Response Time	1:42:02	27:46	26:20
Priority 5 - Total Count	3,640	2,432	1,635
Priority 5 - Response Time	44:55	32:46	39:33

*Effective in 2021 the response time measure changed from average to median to avoid skewing caused by invalid timestamps and fewer Priority 1 calls for service

Chandler Police Beat Map

-  Desert Breeze Precinct (Beats 1-6)
-  Main Precinct (Beats 7-12)
-  Chandler Heights Precinct (Beats 13-18)



PROFESSIONAL STANDARDS

The Professional Standards Section is increasing efforts in recruiting highly qualified personnel for the open positions within the Police Department. Additionally, recruiting efforts will focus on a diverse range of applicants in order to ensure we present a broader representation of the City of Chandler's community. We are focusing our recruiting efforts not only locally, but on a national level. In 2022, the Professional Standards Section also redesigned the recruiting process in order to increase the expediency of processing Police Department applicants.

ACCOMPLISHMENTS

- In 2022, the Section hired 22 police officers and 33 civilian employees. The Section worked closely with the Media Relations Unit to increase the social media and online presence for recruitment purposes.
- Members of this Section also conducted 24 audits, ensuring quality control, while confirming that department and accreditation standards were met. This year 171 pre-employment polygraph exams were completed for the department.





FORENSIC SERVICES

The current Forensic Services Section (Lab) is housed at the Main Police Station where 21 full-time staff perform fingerprint analysis, blood alcohol and controlled substance analysis, and crime scene repose and analysis.

In 2022, the Forensic Services Facility project was initiated, beginning with the feasibility study. Due to lack of space and staffing, Chandler Police Department sends DUI/toxicology, DNA, and firearm cases to the Department of Public Safety (DPS) for analysis, which delays results. The Lab would like to expand services to include these disciplines for in-house analysis. To do so the Lab needs its own dedicated facility and additional staff. The feasibility study will determine the right size for the building footprint and workflow, establish equipment and personnel needs, and estimate costs in appropriate phases.



ACCOMPLISHMENTS

- Continuation of the Forensic Services Section International Accreditation approved, signifying our commitment to operating in conformance with accreditation requirements.
- Received the Foresight Maximus award from the American Society of Crime Laboratory Directors for the fourth straight year.
- Received a grant from the Gila River Indian Community that will be used to purchase an innovative forensic imaging technology that will allow for better search, detection, and capture of evidence at crime scenes.



CRIMINAL INVESTIGATIONS

The Criminal Investigations Bureau is responsible for thoroughly investigating serious crimes committed against persons, property, and/or the State of Arizona. In doing so, investigators utilize specialized investigative skills, technology, and techniques to aid in solving these crimes. In addition, the Bureau maintains informative databases and investigative files on criminal street gangs and sex offenders.

ACCOMPLISHMENTS

- The Narcotics Unit, along with DEA partners, U.S. Army National Guard and local agencies seized 1,715,063 Fentanyl Pills, 9,486 grams (over 20 pounds) of Fentanyl Powder, 48,263 grams (over 106 pounds) of cocaine, 193,237 grams (over 425 pounds) of methamphetamine, 4,060 grams (over 8 pounds) of heroin, and 9,433 grams (over 20 pounds) of marijuana
- Our Family Advocacy Center (FAC) and Victim Services Unit (VSU) provided support and resources for 751 crime victims. In addition, our four Victim Advocates assisted an additional 4,791 citizens who needed additional support and services.

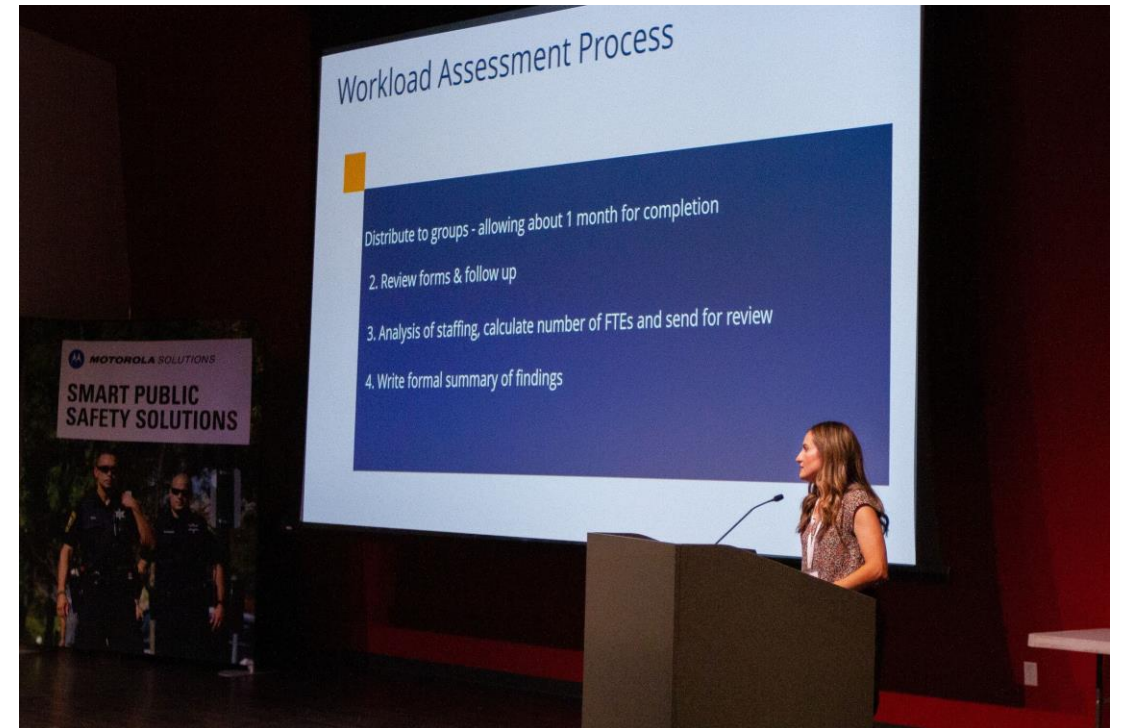


PLANNING & RESEARCH

The Planning and Research Section is responsible for the department's budget, grant, and forfeiture fund administration, facilities planning, capital improvement program planning, strategic planning, deployment and efficiency analyses, special project research and accreditation compliance and coordination

ACCOMPLISHMENTS

- Fifteen new grants were awarded to the Police Department in 2022. When combined with all other active grants, the value exceeded \$1.2 million. Planning & Research also administered 59 Intergovernmental Agreements/Memorandum of Understandings, with a value exceeding \$1.3 million.
- Chandler Police Department was reviewed and assessed remotely in November 2022 by one of CALEA's compliance service members to substantiate ongoing compliance. Forty-six standards were reviewed and found to be in compliance. The accreditation manager also performed 86 policy revisions.



SUPPORT SERVICES

Property & Evidence Unit

The Police Property & Evidence Unit receives and disposes of a wide variety of property items that are found, held for safekeeping or seized during an investigation.

ACCOMPLISHMENTS

- During this past year, there were over 18,000 items impounded and over 20,000 items released or destroyed.
- The Unit also held two bicycle give-away events this year. A total of 117 bicycles were distributed among several participating charities.

Records Unit

The Police Records Unit is the first point of contact for people who walk into the Main Police Station. The Records Unit completed a renovation that began in October 2021, expanded into a portion of the City's Prosecutor's Office for additional workspace, and added adequate storage and an additional public restroom. The Records staff moved to the Desert Breeze substation during this project. Completion of this project allows for more efficient service delivery.

ACCOMPLISHMENTS

- This year, the Records Unit received and processed over 8,900 report copy requests. Personal identifying information must be redacted before the report is released.
- In 2022, Records staff processed over 85% of report requests within ten business days.



COMMUNICATIONS

The Communications Section provides emergency and non-emergency police services to the public and supports other City departments in carrying out their public safety responsibilities by providing radio and computer aided dispatch.

ACCOMPLISHMENTS

- The Communications Section began the transition and replacement of our public safety radios, which provides officer location information, extended radio coverage, and redundancy.
- Collaborated with Solari to develop and implement a 9-1-1 Call Diversion Program to refer health crisis service calls. Solari will work to increase the number of diverted calls by co-locating staff in the Communications Center.
- Began coordination with the Maricopa Region 9-1-1 technical team and all regional 9-1-1 emergency communications centers to upgrade the region's 9-1-1 network to next generation technology. This new technology increases the location accuracy of 9-1-1 calls for more accurate routing to the appropriate 9-1-1 center, adds layers of resiliency, and future capacity to improve emergency reporting through multimedia messages such as text, picture, and video.



POLICE TECHNOLOGY



The Police Technology Section provides seamless integration of technology services, crime analysis, uniform crime reporting, investigative assistance, and strategies that support the department with carrying out the mission of public safety for the residents of Chandler. Staff assigned to this unit provide application and device support, database management, network connectivity and security, software and application development, and project management.

ACCOMPLISHMENTS

- Completion of 210 MDC refresh for all officers and patrol cellphone upgrades
- Computer crimes unit and PIO server upgrades
- Completed Communications Center CAD Machine refresh to replace two computers per dispatch console with one upgraded machine

FIELD OPERATIONS

In 2022, the Field Operations Division worked diligently to reduce crime and address quality of life issues such as transient concerns, gun violence, and property related crimes. Specifically, by partnering with the community and local businesses, they addressed criminal activity through education, focused enforcement, and visible presence resulting in a reduction of criminal activity within specific areas. Utilizing a collaborative approach between officers, businesses, and the Criminal Investigations Bureau has proven to be successful in preventing crime and addressing these quality-of-life issues.

ACCOMPLISHMENTS

- Full rollout of ARK bags to all patrol vehicles. There have been multiple instances where these bags were utilized on calls for service that contributed to the preservation of life of members in our community.
- Procurement of water rescue throw bags which will be deployed to all patrol vehicles in the event a water rescue needs to be initiated prior to Fire Department arrival.
- Partnered with an experienced external vendor to manage off-duty employment program to provide 24-7 customer support for outside vendors and officers.



OPERATIONAL SUPPORT

The Operational Support Bureau includes the Patrol Enforcement, Traffic and Training Sections. The Patrol Enforcement Section includes the School Resource Officer (SRO) Program, the Crime Prevention Unit, Park Ranger Unit, Cadet Program, Bike Unit and the new Behavioral Health.

During 2022, the Traffic Section transitioned from a reactionary deployment model to a directed enforcement model. The City of Chandler experienced a rise in accidents during the first half of the year. The Traffic Section transitioned to a data driven deployment method during the summer. This coincided with a noticeable decrease in accidents. The Traffic Section will continue to assess the impact of this deployment method on our accident rate.

Throughout the year, School Resource Officers were involved in community events such as CUSD Operation Back to School, Shop with a Cop, Toy Drive, and other service related projects. Each of these events provided an opportunity for the team to connect with students, parents, and the community while providing school resources, Christmas gifts, and positive interaction with law enforcement.

ACCOMPLISHMENTS

- Between January 1 and December 31, the department made 1,210 DUI arrests.
- CPD Volunteers dedicated 6,332 hours to the department and the community, an amount equivalent to approximately 3 full-time employees.
- The Training Unit partnered with Chandler Fire to host an Active Shooter Response Event to keep community members informed on response protocol and prepare them with lifesaving skills in the event of an emergency. The event was attended by 150 people and received positive feedback from the community.



2022 PROMOTIONS



Kaitlyn Altmayer
Police Officer



Cynthia Blake
Business Systems
Support Supervisor



Zachary Cummand
Police Commander



Brandon Curro
Police Sergeant



Jesus Deanda
Police Lieutenant



Chelcey Doss
Forensic Scientist



Cornathan Eckwood
Police Lieutenant



Adam Ellsworth
Police Sergeant



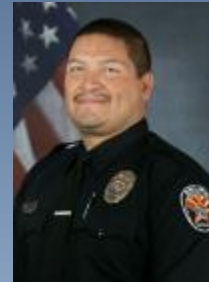
Andrea Hendrix
Impound Hearing
Specialist



Adam King
Police Sergeant



Aaron Lowe
Police Sergeant



Carlos Magana
Police Officer



Lisa Moran
Volunteer Coordinator



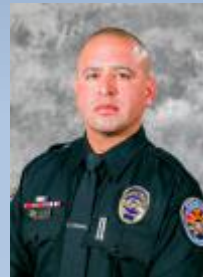
Jeremy Nolan
Police Sergeant



Ashley Redger
Police Investigative Analyst



Alicia Rosenberg
Forensic Services
Manager



Ruben Sanchez
Police Sergeant



Jason Sieczkowski
Police Commander



Kathleen Smart
Police Crime Analysis
Data Tech



Michael Stewart
Police Lieutenant



Kristy Swan
Forensic Scientist
Supervisor



Donald Witt
Business Systems
Support Supervisor

2022 RETIREMENTS



Christopher Cooper
Police Lieutenant



Rita Dyas
Forensic Services
Manager



Philip Graham
Police Commander



Robert Krauthiem
Police Officer



William McDonald
Police Officer



Robert Olson
Police Sergeant



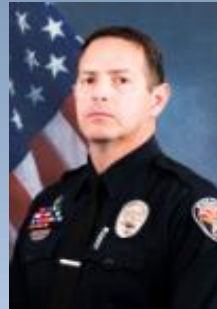
Darren Slusser
Police Officer



Troy Spielman
Police Sergeant



Seth Tyler
Police Officer



Stephen Waters
Police Officer



Arthur Wegener
Police Officer



Jeffrey Willis
Impound Hearing Specialist

IN MEMORIAM



Officer Jeremy Wilkins #662
EOW: 12-16-21



Officer Chris Farrar #528
EOW: 04-30-21



Officer Tyler Britt #490
EOW: 01-11-21



Officer David Payne #574
EOW: 10-31-14



Officer Bryant Holmes #638
EOW: 10-31-14



Officer Carlos Ledesma #600
EOW: 07-28-10



Officer Robert Nielsen #445
EOW: 06-12-2002



Officer James Snedigar #312
EOW: 04-16-99



Officer Richard Felix #151
EOW: 09-09-95

ACKNOWLEDGEMENTS



For more information about the Chandler Police Department, please visit our website at:

www.chandlerazpd.gov

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