

**CITY OF CHANDLER POLICE DEPARTMENT
PROFESSIONAL STANDARDS SECTION
INTERNAL AFFAIRS**

**YEAR-END RECAP OF INTERNAL INVESTIGATIONS
CALENDAR YEAR 2021**

Submitted March 16, 2022

**Prepared for
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and
Command Staff**



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Internal Affairs Recap 2021

EXECUTIVE SUMMARY
2021 ANNUAL REVIEW OF INTERNAL INVESTIGATIONS

The four objectives of this report are:

1. Identify compliance with our management indicator of sustained external complaints for fiscal year 2020/2021
2. Provide Command Staff with a general overview of all internal affairs investigations
3. Identify policies, rules, and/or regulations most frequently violated so training needs and appropriate modifications can be made
4. Provide other information for consideration by Command Staff

EXECUTIVE SUMMARY:

The City of Chandler management indicator for sustained external complaints is one (1) per 10,000 of population. During calendar year 2021, 4 sustained external complaints equaled 0.15 per 10,000 (Based on a population figure of 275,987). During calendar year 2020, total sustained external complaints equaled 0.15 per 10,000 (Based on a population figure of 267,257). External complaint analysis results reveal the Chandler Police Department to be well within the current management indicator.

There were 29 internal investigations completed for calendar year 2021, a 6.9% increase from calendar year 2020. Total complaints for 2021 were received as follows:

- ◆ 24 internal complaints
- ◆ 5 external complaints

The 24 internal complaints filed in calendar year 2021 constitute a 9% increase from calendar year 2020. The 24 internal complaints generated 39 allegations and yielded the following results:

- ◆ 17 of the 24 complaints were sustained
- ◆ 7 of the 24 complaints were other than sustained (exonerated, unfounded, not sustained, policy failure or separated from employment prior to completion of investigation)
- ◆ 26 of the 39 allegations were sustained

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- ◆ 13 of the 39 allegations were other than sustained

There were 5 external complaints filed in calendar year 2021, representing no change from calendar year 2020. The 5 external complaints generated 9 allegations and yielded the following results:

- ◆ 4 of the 5 complaints were sustained
- ◆ 1 of the 5 complaints was other than sustained (exonerated, unfounded, not sustained, policy failure or separated from employment prior to completion of investigation)
- ◆ 8 of the 9 allegations were sustained
- ◆ 1 of the 9 allegations was other than sustained

PSS review of the 48 allegations encapsulated in the 29 complaints investigated in 2021 identified the policies, rules, and/or regulations most frequently reported to be violated. The top three allegations, whether sustained or other than sustained, include:

- ◆ GO B-12.100.D.10 *Refusal/failure to comply with orders* (total of 8 allegations, or 16.6% of all allegations in 2021)
- ◆ GO B-12.100.D.4.f *Employee has engaged in unbecoming conduct which might bring discredit to the City of Chandler* (total of 7 allegations, or 14.6% of all allegations in 2021)
- ◆ GO B-12.100.D.20 *Failure to comply with GO E-03.200 Vehicle Operations-Pursuits* (total of 4 allegations, or 8.3% of all allegations in 2021)

The top three allegations made in both external and internal complaints total 39.6% of all allegations made in 2021 (19 of the 48 allegations). Notably, the total of all results for the third most violated policy, *Failure to comply with GO E-03.200 Vehicle Operations-Pursuits*, stemmed from four separate officer violations during one incident (IA2021-0017).

Of all sustained violations of policy, the following sanctions/dispositions were recorded for 2021.

<i>Actions Taken for Sustained Investigations</i>	
Letter of Reprimand	12
Suspension	3
Dismissal	1
Resignation	5

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A comparison of Internal Affairs reviews from 2017 through 2021 was conducted. While there was a 6.9% increase in internally initiated investigations from 2020 to 2021, sustained complaints decreased by approximately fifteen percent (86% sustained in 2020 to only 70.8% sustained in 2021). Additionally, the total internal or external complaints initiated in 2021 remains at or below that of any of the previous year listed (with exception to internally initiated complaints in 2020).

	2017	2018	2019	2020	2021
Total Complaints	36	37	32	27	29
Total Internally Initiated Complaints	31	28	27	22	24
◆ Sustained	22	23	24	19	17
Total Externally Initiated Investigations	5	9	5	5	5
◆ Sustained	3	7	4	4	4
Total Officers (actual) – at end of calendar year	334	326	335	316	326