

# Chandler Police Department

## 2021 Annual Report



Our Mission: To Provide a Safe Community Where People can Live, Work, and Thrive.

# A Message from the Chief



I am pleased to present our 2021 Annual Report.

Last year, the men and women of the Chandler Police Department continued to carry out our mission of ensuring Chandler remains one of the safest cities in America.

We realize there are many variables that contribute to Chandler's safe-city status, such as our dedicated and very talented employees as well as strong support from our Mayor and Council.

We also realize that, in order for us to continue to accomplish our mission, we must have the confidence, support, and trust of the people who visit, live, and work in our city.

So last year, we continued our emphasis on community engagement to help strengthen trust and respect in order to provide effective police services.

We also achieved a number of significant accomplishments.

- Last year, we helped drive down overall Part 1 crime by 2% from the prior year, making 2021's crime rate the lowest ever recorded in Chandler.
- We successfully achieved law enforcement accreditation for the 9th consecutive time demonstrating in a variety of ways that we are a modern, transparent and community focused agency utilizing the best practices in policing.
- Our Forensic Services Section last year was one of 15 forensic laboratories recognized by the American Society of Crime Laboratory Directors with the prestigious Foresight Maximus award which recognizes top performing laboratories around the world.
- We partnered with the FBI and the Gila River Police Department and joined the Safe Trails Federal Task Force to help address cross-border violent crime
- We purchased and installed a state-of-the-art firearms training simulator which, together with our shoot house, provides us with the most advanced decision-making training platform available for officers.
- We promoted 17 leaders throughout the department. Leaders who will help shape our culture and ensure we meet the challenges of 21st century policing.
- We successfully transitioned to the National Incident-Based Reporting System (NIBRS) for Uniform Crime Reporting which provides us with a more comprehensive view of crime in our city.
- And last year, our personnel demonstrated incredible teamwork and professionalism ensuring people had the right to protest peacefully in our city. Once again, providing ample reasons for Chandler to be proud of their police.

Developing and maintaining community partnerships is the cornerstone of our system of policing in here Chandler. So, I want to thank all of you who worked alongside us this past year helping us safeguard our city.

I am very proud of our police department and what we accomplished last year, and I look forward to continued successes and achievements throughout 2022.

**Demographics**

**Organizational Chart**

**Department Budget**

**Beats & Facilities Map**

**Crime Rate**

**Part I Crimes**

**Response Times**

**Section Reports**

**Promotions**

**Retirements**

**In Memoriam**

# Demographics

268,313

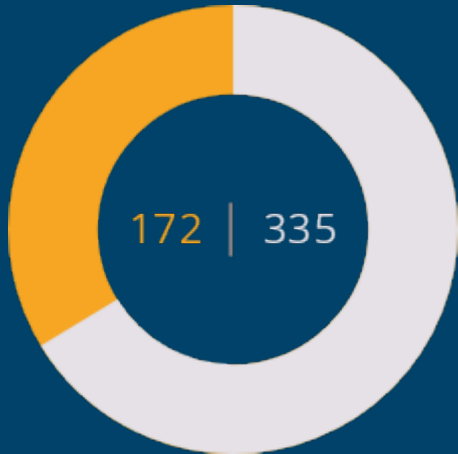
2021

Population



66

Square  
Miles



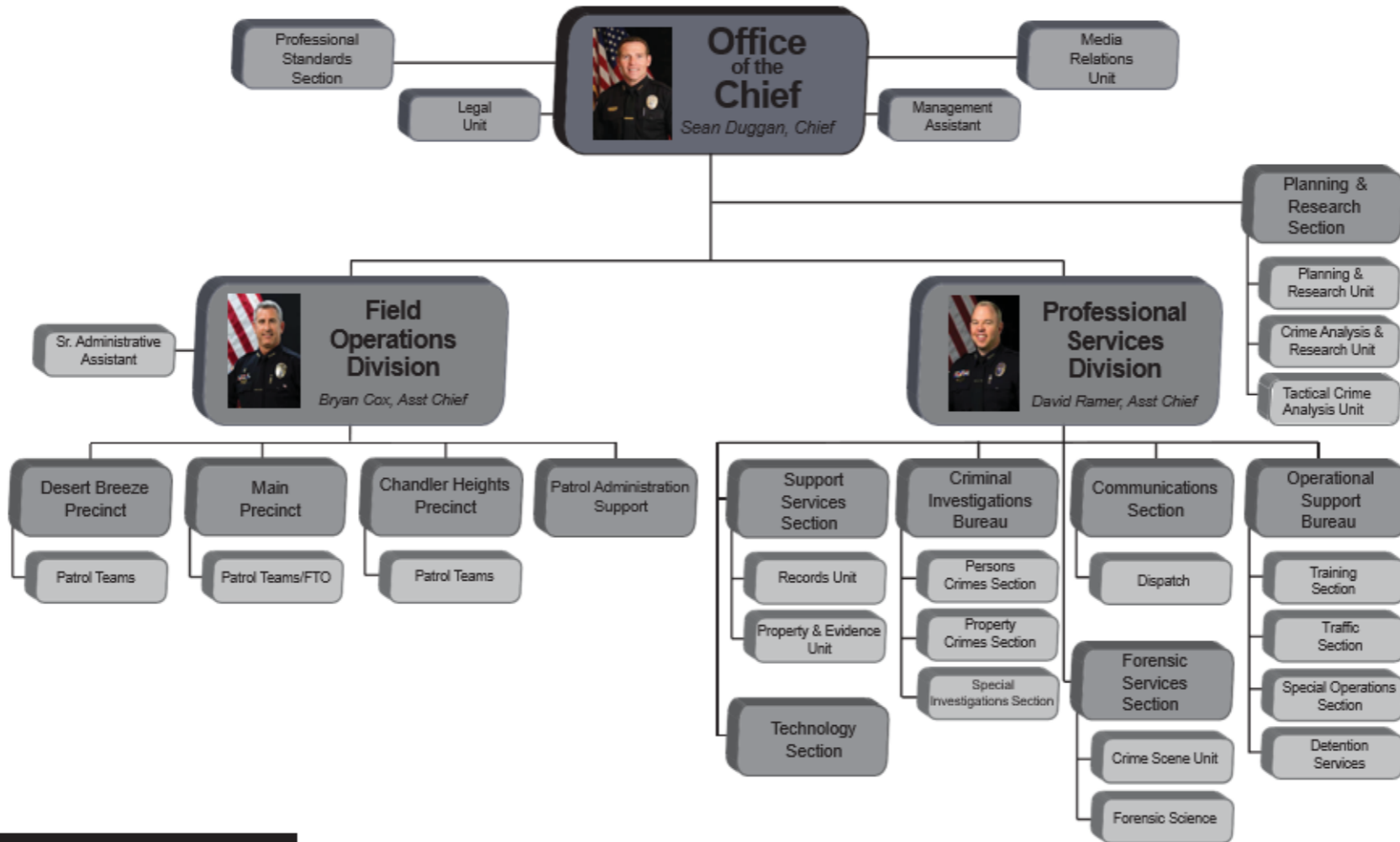
335 Sworn

172 Civilian

507 Full Time  
Employees



Chandler Police Department  
**Organization Chart**  
 Fiscal Year 2021-22



Current Authorized  
Strength: 507

Sworn	335
Civilian	172

Effective 12/13/2021

# Department Budget

Cost Center	2019-20	2020-21	2021-22
Administration	\$3,094,378	\$3,004,565	\$2,969,953
Professional Standards	\$1,221,334	\$1,228,608	\$1,419,584
Property & Evidence	\$468,760	\$478,380	\$461,983
Forensic Services	\$2,477,323	\$2,487,527	\$2,494,075
Field Operations	\$31,415,144	\$32,187,697	\$32,794,640
Criminal Investigations	\$13,477,741	\$13,798,944	\$13,956,463
Planning & Research	\$1,082,718	\$1,086,469	\$1,157,343
Communications	\$5,387,643	\$5,341,547	\$5,498,905
Police Technology	\$2,787,438	\$2,632,325	\$2,631,384
Records	\$1,850,661	\$1,875,221	\$1,907,553
Detention Services	\$2,620,134	\$2,614,890	\$2,639,813
Community Resources & Training	\$11,924,145	\$12,062,769	\$12,184,094
Capital	\$13,540,714	\$6,163,411	\$8,205,273
Total	\$91,348,133	\$84,962,353	\$88,321,063

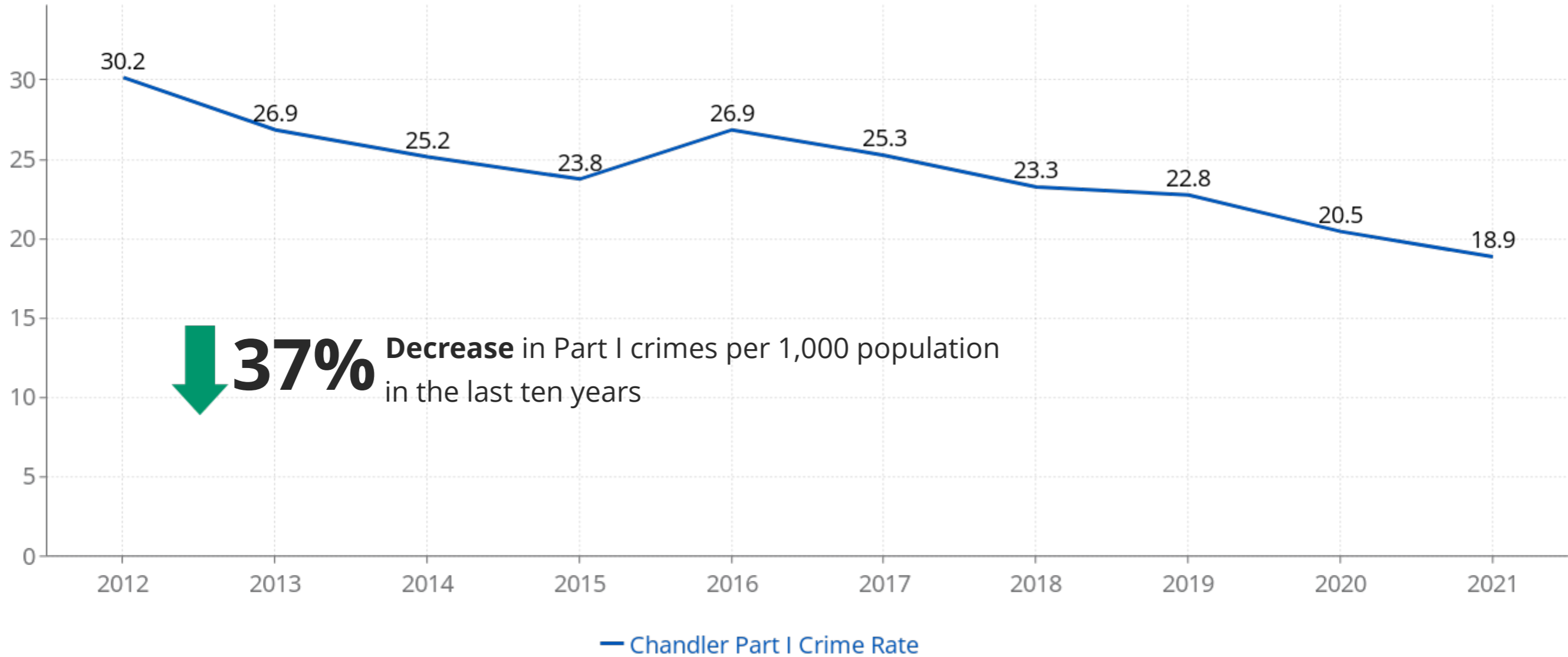
**Chandler Police Beat Map**

-  Desert Breeze Precinct (Beats 1-6)
-  Main Precinct (Beats 7-12)
-  Chandler Heights Precinct (Beats 13-18)



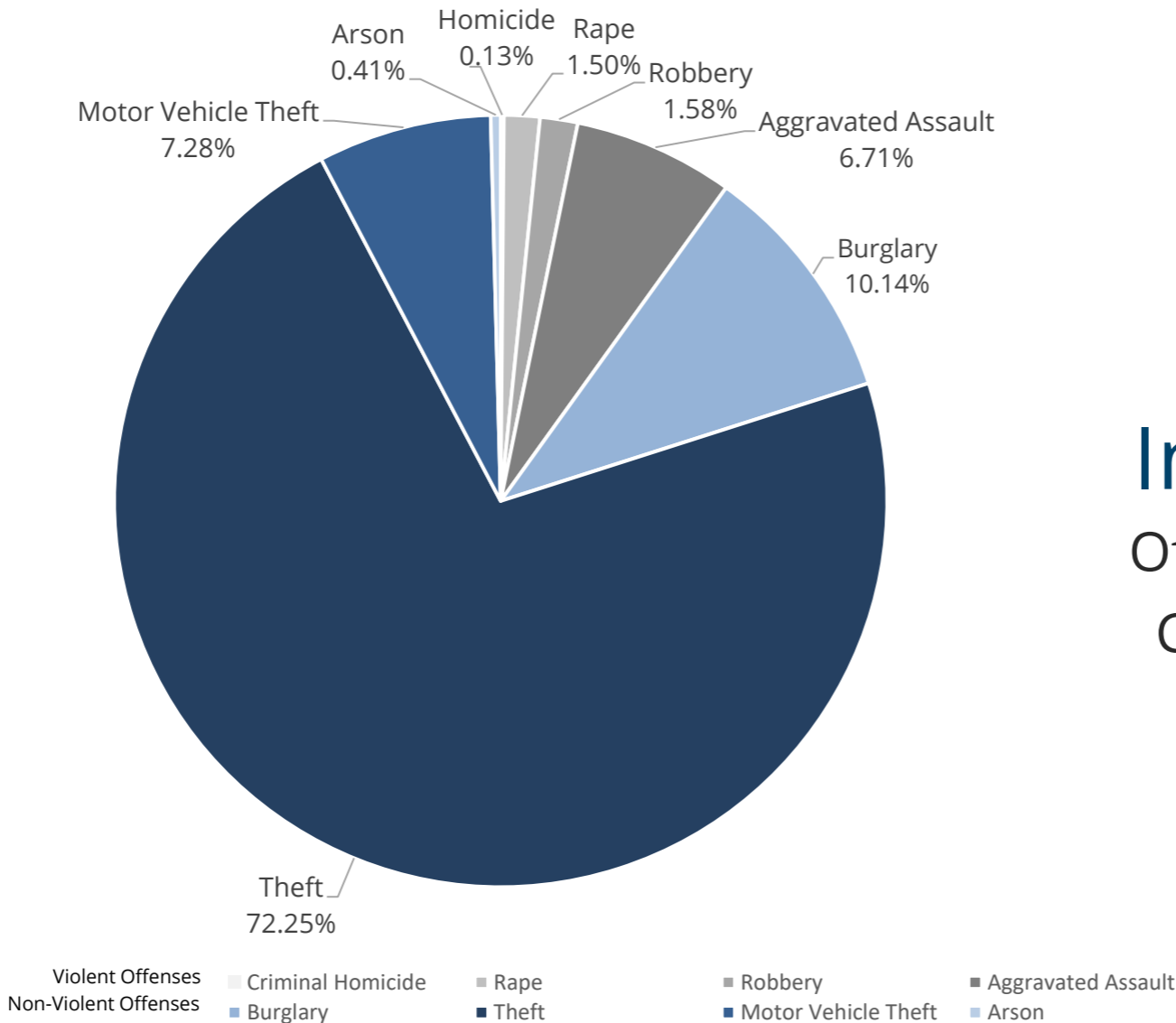
# Chandler Police Department Historical Crime Rate

Chandler Part I Crime Rate Per 1,000 Population



# Chandler Police Department Part I Crime

2021 UCR Part I Crime Breakdown



In 2021 **90%**  
Of Part I crimes in the City of  
Chandler were non-violent

# Response Times by Priority

Priority	2019*	2020	2021**
Priority 1 - Total Count	217	518	450
Priority 1 - Response Time	4:35	4:27	4:06
Priority 2 - Total Count	6,539	18,206	17,946
Priority 2 - Response Time	6:16	5:45	5:30
Priority 3 - Total Count	8,279	21,502	22,657
Priority 3 - Response Time	15:44	13:36	9:39
Priority 4 - Total Count	7,205	18,588	20,558
Priority 4 - Response Time	48:43	1:42:02	27:46
Priority 5 - Total Count	432	3,640	2,432
Priority 5 - Response Time	1:02:13	44:55	32:46

\*2019 response times and counts are based off four months of data. Effective 9/1/2019, changes to priorities, dispatching protocols and call types.

\*\*Effective in 2021 the response time measure changed from average to median to avoid skewing caused by invalid timestamps and fewer Priority 1 calls for service

# DOWNTOWN

## PRECINCT



12.4 Square Miles

The downtown precinct encompasses 12.4 square miles serving the residents of north and central Chandler. Bordering streets are generally Elliott Road (Western Canal) to the north, Pecos to the south, Gilbert to the east and Alma School to the west.

Throughout the year, members of the Downtown Precinct worked diligently to reduce criminal activity. The Downtown Precinct received 47,205 calls for service during 2021, handling each call with professionalism and courtesy. Downtown precinct officers were able to respond to all Priority 1 calls for service averaging less than a 4-minute response time, exceeding department 5-minute response time goal. In addition to responding to calls for service, officers made a concerted effort to reduce gun related crimes through proactive contacts. These efforts helped in reducing major crimes in the Downtown Precinct by 2.3%, for a record low crime rate in 2021.

Part of this 2.3% reduction can be attributed to the positive ongoing partnerships between the police department and community. Officers continued to focus on strengthening our relationships with community members, as well as with businesses and organizations. These organizations include the Islamic Center of the East Valley, Improving Chandler Area Neighborhoods, AZCEND, AZ Boys and Girls Club, Chandler Chamber of Commerce, and the Chandler Unified School District to name a few. The positive relationship Chandler Police Department has with our community builds trust and legitimacy in our mission.



The professional dedication and commitment of the men and women in the Downtown Precinct during 2021 cannot be overstated. Their commitment to advancing community partnerships and intelligence driven policing contributed to a historic low crime rate.

# CHANDLER HEIGHTS

## PRECINCT



31.9 Square Miles

Chandler Heights Precinct encompasses 31.9 square miles serving the residents of south Chandler. Bordering streets are generally Pecos to the north, Hunt Highway to the south, Val Vista to the east, and Price to the west.

While continuing to adapt to the unique challenges of the COVID-19 Pandemic, Chandler Heights personnel remained steadfast in building community partnerships with citizens and local businesses, utilizing intelligence-based policing for crime prevention and suppression, forecasting future trends, while maintaining exceptional customer service.

Chandler Heights focused on the department strategic plan goal: Develop, Strengthen, and Sustain Partnerships in their crime prevention efforts. Shoplifting calls for service, vehicle burglaries, and auto thefts were reduced, in part, from the strengthened partnerships with retail businesses. Shared response plans were formulated to provide efficiency for the police department response to shoplifts and protocols to mitigate crime. In addition, precinct personnel gathered with community members at various events, such as coffee with a cop, birthday parades and crime prevention presentations.



# DESERT BREEZE

## PRECINCT

The Desert Breeze Precinct encompasses 21.2 square miles serving the residents of west Chandler. Bordering streets are generally Elliott Road (Western Canal) to the north, Germann to the south, Alma School to the east and Interstate 10 to the west. The precinct has diligently worked to reduce crime and address quality of life issues such as transient concerns, narcotics activity, and theft.

Specifically, officers partnered with local hotels and retailers to address criminal activity through education, focused enforcement, and visible presence. With these efforts, a significant reduction in criminal activity was made in specific areas. Utilizing a collaborative approach between officers, businesses, and the Criminal Investigations Bureau proved to be successful in preventing crime and addressing quality of life issues.

The Desert Breeze Precinct experienced an increase in vehicle burglaries, specific to catalytic converter theft. To reduce this crime trend, Desert Breeze personnel partnered with our Criminal Investigations Bureau and leveraged technology to focus police resources. The precinct utilized the Ring application to share information and provided community updates.



# 21.2 Square Miles



In 2021, the Desert Breeze Precinct focused on strengthening relationships with our faith-based communities and continued to build partnerships within our Retail District. The continuation of these relationships has led to numerous opportunities for community outreach and education on crime reduction and prevention.

# OPERATIONAL SUPPORT

## BUREAU

The Operational Support Bureau includes the Community Resources, Traffic and Special Operations Sections. The Community Resources Section includes the School Resource Officer Program, the Crime Prevention Unit, and the Volunteers in Policing Program.

The Operational Support Bureau is dedicated to supporting the men and women of the Chandler Police Department so they may best serve to Citizens of Chandler. Recent national events as well as a global pandemic have created several challenges for law enforcement. All members of the OSB have adapted to societal and environmental changes to answer specific challenges with changes in protocol and in training.

To ensure all new officers were instructed in best booking and detention practices, the Chandler Unified Holding Facility (GCUHF) and Detention staff were incorporated in the post-academy training for new officer familiarization. All new officers in training gained an understanding of the requirements needed for properly and safely booking a suspect into jail.

To meet the evolving needs of patrol operations, the SWAT Team developed a smaller, scalable team (Tactical Response Team – TST) to assist patrol and specialty units facing smaller incidents requiring less than a large-scale SWAT response. TST was utilized 14 times during 2021.

6,332 Dedicated  
Volunteer Hours

In addition, the K-9 Team welcomed an explosive detection dog to address security demands brought on by special events, as well as providing assistance with pre-event explosive ordinance detection (EOD) to our law enforcement partners at high profile venues across the valley.

Our Volunteers in Policing Services (VIPS) program supports members of the Chandler Police Department in providing police service and promoting community partnerships. During 2021 The department benefited through the participation of over 40 active volunteers who dedicated 6,332 hours to the department and the community, amount equivalent to approximately 3 full-time employees

The members of the OSB are dedicated to service and committed to excellence. They provide exceptional service to the community and to all divisions within the Chandler Police Department.

Welcome  
Brutus!



# CRIMINAL INVESTIGATIONS

## BUREAU

Over  
**2,000** Criminal Cases  
Investigated

The Criminal Investigations Bureau (CIB) is committed to serving the citizens of Chandler through professionalism, tenacity, and dedication. The Bureau consists of the Persons Crimes Section, Property Crimes Section, and the Special Investigations Section. In 2021, the Bureau investigated over 2,000 criminal cases and provided critical services to over 700 victims through the Family Advocacy Center.

The Persons Crimes Section includes the Robbery/Homicide Unit, the Sex Crimes Unit, the Family Crimes Unit, and the Victim Services Unit. In 2021, the section investigated over 900 criminal cases. During 2021, members of this section completed the first phase of the Cold Case Registry program, which identified 4,300 case that require further investigation.

The Property Crimes Section consists of Auto Theft, Financial Crimes, Arson Unit, and the Computer Forensics Unit. In 2021, the Property Crimes Section Investigated over 1,000 property related crimes. The Property Crimes section mobilized during November and December for a week-long suppression and surveillance detail to combat vehicle related property crimes targeting vehicle burglaries and catalytic converter thefts, resulting in several arrests.

The Special Investigations Section consists of the Criminal Intelligence Unit, The Narcotics Unit, Vice and Human Trafficking and the Gang Unit. In 2021 the section was responsible for over 300 investigations and 100 arrests. The Human Trafficking Unit conducted numerous community outreach

programs to include classes and trainings for the public to recognize the indicators of human trafficking.

The members of the Criminal Investigation Bureau are dedicated to service and committed to excellence. They provide exceptional service to the community and to all divisions within the Chandler Police Department.



# PROFESSIONAL STANDARDS

## DIVISION

The Professional Standards Division is made up of the Internal Affairs Unit, the Hiring Unit and maintains the department's accredited status. The Internal Affairs Unit oversees the handling of all internal investigations as well as internal and external complaints. In 2021, the unit logged 5 external complaints, 24 internal complaints, 127 counseling statements, four performance improvement plans, and no early intervention program.

The Hiring Unit handled all aspects of recruiting, hiring, and pre-employment background checks, which included hosting recruitment processes for positions of police officer, dispatcher, and detention officer. In 2021, the unit hired 31 police officers and 28 civilian employees. Due to COVID restrictions, the Hiring Unit was limited to eight recruitment events, seven of which were police officer and lateral testing processes. Throughout the year, the unit worked closely with the Media Relations Unit to increase the social media and online presence for recruitment purposes.

During 2021, 24 audits were conducted ensuring quality control, while confirming that department and accreditation standards were met. The accreditation manager oversaw all components of the re-accreditation process and performed 73 policy revisions.

# 59 New Employees

Hired in 2021



31 Sworn

28 Civilian



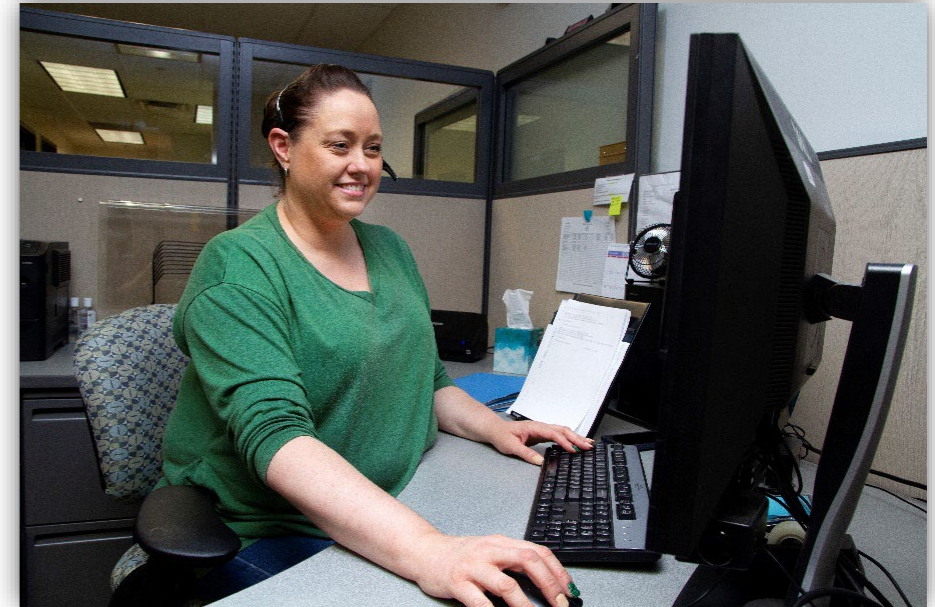
### Records Unit

The Police Records Unit is the first point of contact for people who walk into the Main Police station. In October 2021, the Records unit began a renovation that will be completed in late March 2022. The Records staff was relocated to the Desert Breeze substation during this renovation project.

In addition to greeting walk-in customers and answering their questions, Records is responsible for a variety of other tasks including processing requests for report copies, imaging documents to reports, entering and clearing warrants, validating information that has been entered into the Arizona and National Crime Information Center systems, running criminal histories, taking bonds, and many others. This year, the Records Unit received and processed over 9,500 report requests.

### Property & Evidence Unit

The Police Property & Evidence Unit receives and disposes a wide variety of property items that are found, held for safekeeping or seized during an investigation. During this past year, over 19,000 items were impounded and over 19,200 items released or destroyed. The Unit also held two bicycle give-away events this year. A total of 120 bicycles were distributed among several participating charities.



**9,500** Report Requests  
Processed in 2021

# FORENSIC SERVICES

## SECTION

Responded to  
**2,966**  
Crime Scenes



In 2021, the Forensic Services Section (FSS) forensic scientists processed 854 blood-alcohol cases, 1,036 drug cases, and 1,168 latent print analyses, which included 182 comparisons generated by the Automated Fingerprint Identification System (AFIS) that may identify investigative leads in criminal cases. The Crime Scene Unit responded to 2,966 crime scenes ranging from vehicle burglaries to major crimes such as homicide and sexual assault. In addition to its main function, forensic analyses, the FSS continues to participate in community outreach events such as the Citizens and Youth Academy as well as the Getting Arizona Involved in Neighborhoods (GAIN) event.



The FSS continues its commitment to quality by maintaining international accreditation. This requires the FSS to open its doors to the ANSI National Accreditation Board (ANAB) assessors who rigorously inspect laboratory practices against more than 400 standards. The FSS also shows its commitment to this process by supporting the activities of the ANAB with nine of the 21 FSS employees acting as technical assessors. These employees are available to be part of assessment teams who visit forensic laboratories across the United States. This ensures that the FSS team is well versed in their understanding of accreditation standards,

current forensic practices and strengthens the quality of the forensic science field on a national level.

The FSS was one of 15 forensic laboratories recognized by the American Society of Crime Laboratory Directors with the Foresight Maximus award. The award recognizes top performing forensic laboratories and is presented to those operating at 90% or better of peak efficiency.



# PLANNING & RESEARCH

## SECTION

**\$1.6 Million**  
in Grants Administered

The Planning and Research Section is responsible for the department's budget, grant and forfeiture fund administration, police facilities planning, capital improvement program planning, strategic planning, crime analysis, uniform crime reporting, investigative assistance, deployment and efficiency analysis, and special project research. The section is comprised of three units which include the Planning Unit, the Crime Analysis and Research Unit (CARU), and the Tactical Crime Analysis Unit (TCAU).

The Planning Unit administered sixteen new grants awarded to the Police Department in 2021. When combined with all other active grants, the value exceeded \$1.6 million. They also administered 49 Intergovernmental Agreements / Memorandum of Understandings with a value exceeding \$1.3 million. They conducted a workload and staffing analysis for deployment efficiencies and workload.

In 2021, Crime analysis personnel were transitioned to specialized crime analysis units. CARU is responsible for Uniform Crime Reporting as well as strategic and administrative crime analysis. TCAU is responsible for tactical crime and intelligence analysis. Both units provide data analytics to support the department's crime suppression goals.

CARU developed processes and educational tools to successfully transition the department to the National Incident-Based Reporting System (NIBRS) for Uniform Crime Reporting. NIBRS collects data on a wider array of offenses with substantially more details creating a more comprehensive view of crime than the former Summary Reporting System (SRS).

The newly created TCAU enhanced relationships, increased tactical crime analysis products, and developed processes to provide actionable and timely information. This directly supports officers in their crime suppression and criminal apprehension efforts.



**N.I.B.R.S  
Certified**

# COMMUNICATIONS SECTION

365,289  
Calls Received in 2021

The Communications section provides emergency and non-emergency police services to the public and supports other City departments in carrying out their public safety responsibilities by providing radio and computer aided dispatch.

In 2021, the section surpassed the City performance measure of answering 90% of all 9-1-1 calls within 15 seconds or less, answering the incoming 9-1-1 calls 98% of the time within 15 seconds. In addition, the Communications section integrated new programs and technology to provide exceptional service to citizens.

The section expanded the tactical dispatch program for special events and Emergency Operations Center operations, to include remote support and additional technology to provide the incident commander with additional information and on scene visibility.

This year marked the integration of the 911Eye livestream video platform with Rapid SOS 9-1-1 platform. This integration minimizes the number of platforms dispatchers are required to monitor and allows for seamless use of livestream video for in-progress 9-1-1 calls.

In addition, a multimedia team was implemented to provide support to the primary call taking and dispatcher functions. This role centralizes advanced technology tools to a multimedia team member who accesses multimedia, mapping, enhanced data tools, open source, law enforcement databases, and other technology tools to assist in the public safety emergency response.

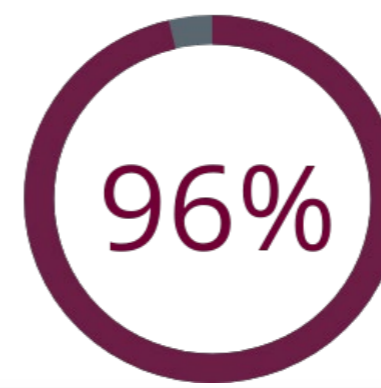


9-1-1 Calls Answered  
Within 15 Seconds  
(Industry Standard 90%)



# TECHNOLOGY

## SECTION



PDIT Help Desk  
Response Rate within  
One Business Day

Unlike most municipal police agencies, the Chandler Police Department has a dedicated Police Technology Unit that provides services to various aspects of the department's public safety effort. Staff assigned to this unit provide application and device support, database management, network connectivity and security, software and application development, and project management.

During the 2021 calendar year, this unit facilitated substantial improvements to a crucial network that is required for sensitive investigations. Police Technology staff also redesigned and managed comprehensive data-related applications to support the overall mission of crime-reduction and asset allocation.

Some of the notable accomplishments by the Police Technology Unit during the past year include a significant upgrade to the department's primary records management application, an update to the infrastructure necessary for the department's transition to the National Incident-Based Reporting System (NIBRS), deployment of laptop computers to every workstation and police vehicle, transitioning the department's public website to a .gov domain, and creating enhancements to the public online reporting system.

The Police Technology Unit strives to support the overall mission of the Chandler Police Department of providing a safe community where people

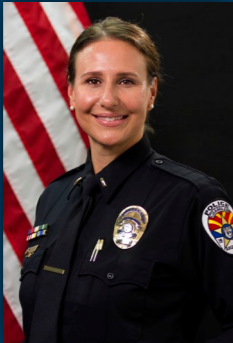


can live, work, and thrive. The unit hosts a robust internship program (which yielded a web-application firewall) and partners with various local organizations to support advancements in technological exposure and training in Chandler schools and community centers.

# 2021 Promotions



Jeffrey Depodesta  
Police Lieutenant



Melissa Deanda  
Police Commander



Brian Dunn  
Police Lieutenant



Keith Aguiar  
Police Lieutenant



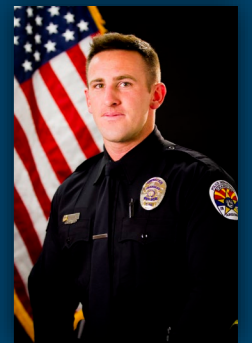
Donna Reno  
Police Lieutenant



Zackary Bansner  
Police Sergeant



Jason Alnas  
Police Sergeant



Zachary Waters  
Police Sergeant



Kevin O'berry  
Police Sergeant



Renee Bayne  
Police Records Supervisor



Carole Speranza  
Police Field Ops Support  
Mgr



Melanie Smith  
Police Planning &  
Research Analyst



Jayme Foland  
Police Crime Analysis Data  
Tech



Timberly Matson  
Lead Park Ranger



Elisa Meeker  
Dispatch Supervisor



Amanda Brown  
Police Field Ops  
Support Supervisor

# 2021 Retirements



Scott Picquet  
Police Lieutenant



John Durham  
Police Lieutenant



Michael Heikes  
Police Commander



Jason Justus  
Police Officer



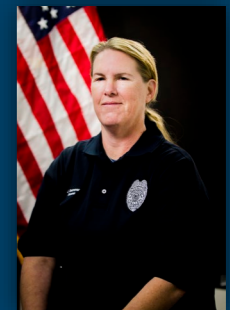
Robert Lenz  
Police Officer



Travis Miller  
Police Officer



Carmen Torres  
Police Admin Specialist



Janet Grammar  
Emergency Call Taker



Jon Correll  
Police Officer



Zachary Scott  
Police Officer



Daniel Williams  
Police Officer



Kristen Leonard  
Police Records  
Supervisor



Daryl Nyby  
Police Officer



Karen Gaddy  
Police Records Specialist



Thomas Nemeth  
Police Officer



Diane Schneider  
Management Analyst



Daniel Mejia  
Police Sergeant



Daniel Chavarria  
Police Officer



Jeremiah Stout  
Police Officer



Lori Caminiti  
Crime Scene Technician II



Leonard Bettendorf  
Police Officer



Thomas Zaworski  
Asst. City Attorney  
Police Legal Advisor

# In Memoriam



Officer Jeremy Wilkins #662  
EOW: 12-16-21



Officer Chris Farrar #528  
EOW: 04-30-21



Officer Tyler Britt #490  
EOW: 01-11-21



Officer David Payne #574  
EOW: 10-31-14



Officer Bryant Holmes #638  
EOW: 10-28-14



Officer Carlos Ledesma #600  
EOW: 07-28-10



Officer Robert Nielsen #445  
EOW: 06-12-2002



Officer James Snedigar #312  
EOW: 04-16-99



Officer Richard Felix #151  
EOW: 09-09-95

# Acknowledgements

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[www.chandlerpd.com](http://www.chandlerpd.com)

